



Community Outreach Worker, Urgent Services Access Team (USAT)

Full Time Permanent

Quest Community Health Centre is a dynamic non-profit, interdisciplinary health care organization. Our holistic model of care focuses on primary care, illness prevention, health promotion, community capacity building and service integration. Quest delivers healthcare that addresses the underlying social determinants of health, such as poverty, housing, unemployment and food security, all which have a significant impact on health outcomes. Quest is committed to providing high quality primary health care and social services to residents throughout the Niagara Region. As such, Quest supports and encourages opportunities for continuous learning and career growth for our team.

Quest CHC, Urgent Service Access Team (USAT), has a vacancy for Full Time Community Outreach Worker. The Community Outreach Worker is responsible for providing outreach, health education, and administers and implements a variety of social assistance programs and community services, to assist clients to maximize the social determinants of health.

This position has a strong emphasis on health promotion, disease prevention, and community capacity building and works within a harm reduction framework. These duties are accomplished as part of an interdisciplinary team of professionals whose objective is to provide primary health care and follow-up for clients.

The candidate must be able to work varying work schedules (typically 11:30am to 7:30pm), including evenings, and in multiple work locations.

Qualifications include:

- Successful completion of a college or university program in social work, Social Service Worker, Addiction counselling or other social science or health-related discipline;
- 2-4 years' experience, preferably in a community health setting working with inter-disciplinary teams, or combined with hospital and/or public health environments;
- 2-4 years' providing assessment and brief intervention counselling is an asset;
- Knowledge of resources within community and methods of access;
- Ability to deal with disruptive behaviour and manage crises;
- Ability to function independently and make decisions in potentially difficult situations;
- a valid Ontario driver's license;
- access to reliable transportation;
- a satisfactory Police Vulnerable Sector check;
- experience working in the field of concurrent disorders and addictions is an asset.

If you enjoy being part of a team environment, and share our passion for providing a particularly innovative model of primary health care, send your cover letter and resume to hr@questchc.ca. For a detailed job description, visit our website at www.questchc.ca.

We are committed to workplace equity and diversity, thus we encourage submissions from equity seeking groups who identify based on ability, cultural background, race, sexual orientation, gender.