

## JOIN OUR TEAM

### **Program Manager, General Services** –Permanent Full Time Position - Quest Community Health Centre

Quest CHC is a dynamic non-profit, interdisciplinary health care organization. Our holistic model of care focuses on primary care, illness prevention, health promotion, community capacity building and service integration.

Quest CHC delivers healthcare that addresses the underlying social determinants of health, such as poverty, housing, unemployment and food security, all which have a significant impact on health outcomes.

Quest CHC is committed to providing high quality primary health care and social services to residents throughout the Niagara Region.

The Program Manager plays a crucial role within the leadership team, actively participating in strategic discussions and decision-making processes aligning with organizational objectives.

#### **Qualifications include:**

- Masters' Degree in Social Work, Public Health or Nursing;
- Experience in the development and management of programs in a primary health care environment and working with interdisciplinary teams;
- Experience writing proposals;
- Experience with quality improvement initiatives, including collecting and analyzing data and metrics to inform decisions and improve program effectiveness.
- Ability to work with diverse individuals and groups on complex community issues;
- Self-directed with capacity to lead an interdisciplinary team;
- Experience leading and mentoring teams, fostering a collaborative and high performance culture;
- Ability to provide compassionate, respectful, non-judgmental, anti-oppressive and culturally competent care to priority populations.

#### **Quest offers:**

**Salary range:** \$81,056.70 \$100,188.46

**PLUS:** HOOP Pension Plan (optional), Paid Vacation and Personal Leave, and \$1,000 Annual Training and Professional Development

**Program Area:** General Services

**Employment status:** Full Time, Permanent

**Hours:** 37.5 hours per week - The candidate must be able to work varying work schedules (typically 8:30am to 7:30pm), including evenings, and in multiple work locations. Flexibility is required, as hours may vary occasionally to accommodate organizational events, staff training, and meetings.

If you enjoy being part of a team environment, and share our passion for providing a particularly innovative model of health care, send your cover letter and resume to [hr@questchc.ca](mailto:hr@questchc.ca).

For a detailed job description, visit our website at [www.questchc.ca](http://www.questchc.ca). Only those selected for an interview will be contacted.

We are committed to workplace equity and diversity, and encourage submissions from equity-seeking groups who identify based on ability, cultural background, race, sexual orientation and/or gender.