

APPENDIX C

**Greater St. Catharines Community Health Centre
Stakeholder List**

Legend for Method of Consultation:

- FG** Focus group
- KRI** Key representative interview
- O** Outreach (may include a request for a KRI and sending notices of consultation process)
- OS** Online survey
- SC** Greater St. Catharines CHC Steering Committee member

ORGANIZATION	CONTACT INFORMATION	METHOD OF CONSULT	MISSION/MANDATE, CURRENT PROGRAMMING	POTENTIAL PARTNERSHIP, COLLABORATION
Aboriginal Specific Services				
Métis Nation of Ontario Aboriginal Healthy Babies/Healthy Children	Rebecca VanderSanden, Program Coordinator 18 Division Street Welland, ON L3B 3Z6 905-735-1112 rebeccav@metisnation.org	KRI O	A prevention/early intervention program which provides support and promotes child development in children up to the age of six. Referrals and home visiting services are available for those in need.	Open to partnership but this must be arranged through their head office. Could potentially provide transportation for Metis peoples needing to access the CHCs.
Niagara Regional Native Centre	Jill Shimizu, Lifelong Care Program Coordinator 382 Airport Road, RR #2 Niagara-on-the-Lake, ON L0S 1J0 905-688-6484	KRI O	Provides human services, social, cultural, recreational and educational programs to all Native people. The NRNC serves residents in St Catharines, Niagara Falls, Welland, Thorold, Beamsville and Grimsby. The staff provide a variety of services and referrals, in addition to diverse in-house programs	Office space at the CHC; case conference

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Oonuhseh Niagara Native Homes Inc	Anne-Marie Stup, Acting Administrator 2 Clark St, Unit 4, St Catharines, ON L2R 5G2 905-641-0094 1-866-666-8959	O	A non-profit organization that provides affordable, income sensitive housing for Native peoples.	
Addiction Services				
Alcohol & Drug Treatment Centre Niagara	15 Church St, Ste 300 St Catharines, ON L2R 3B5 905-682-7211	O	Offers a non-residential Day Treatment Program operating five days a week for three weeks, providing group treatment, educational workshops and individual counselling. Aftercare is available for those who have completed this or some other recognized alcohol or drug treatment program. Individual and group support is also available for relatives of chemically dependent persons. Offers brief counselling for relapse prevention, healthy emotional expression in recovery and couples communication.	
Child & Family Counselling (CAFC)	Jay Stukel, Executive Director, Clinical Supervisor 112 Queenston St, Ste 302 St Catharines, ON L2R 2Z4 905-988-5748 jstukel@sympatico.ca	O	A private community program providing affordable counselling services ~ children and youth from infancy to late teen years ~ individual, relationships and family counselling ~ groups ~ abuse and violence ~ stress and anger management ~ life skills and communication, assertiveness ~ young offenders ~ alcohol and drug addiction ~ problem solving ~ self esteem ~ supervised custody access and visitation program ~ parenting ~ learning disabilities - ADD/ADHD	
Niagara Health System, Ontario Street Site	Anne Atkinson, Vice President Patient Services 155 Ontario St St Catharines, ON L2R 5K3 905-378-4647	FG	Ontario Street Site (formerly Hotel Dieu Health Sciences Hospital, Niagara) is an ambulatory care centre providing a wide range of outpatient services including: Prompt Care Centre; Diabetes Education Centre; Chronic Kidney Disease Program; Physiotherapy; and Day Surgery. As	See Children, Youth and Family section

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YMCA of Niagara Youth Outreach Services, Youth Gambling Program	David Wylie, General Manager 25 YMCA Dr St Catharines, ON L2N 7P9 289-407-2300 dwylie@ymcaofniagara.ca	KRI	<p>well, men's and women's residential detoxification services are provided in separate residences and supportive addiction treatment programs are available.</p> <p>Addictions Services, Out & About Clinic - Provides methadone maintenance treatment for opiate dependent individuals. Also provides primary health care services to those in the Niagara Region with substance abuse issues.</p> <p>The goal of the program is to implement a prevention and education program designed to reduce the potential harm associated with youth gambling. The program addresses the needs of youth ages 8-24 years and people who influence and work with young people. Offers community awareness sessions; interactive presentations to schools and organizations that work with youth; educational workshops for parents, teachers and health professionals and agencies/organizations that work with youth and also provides referrals to gambling treatment services. Presentations focus on decision making, coping strategies and asset development. All services are free.</p>	Collaboration re: Prevention, information and referral, co-location, sharing staff and resources, youth programming, fitness and recreation, child care
Wayside Niagara Wayside Transitional Home	Albert Calaguiro, Executive Director 50 Queenston St St Catharines, ON L2R 2Y9 905-684-9248	O	Long-term recovery home for male substance abusers over 18 years of age offering pre/post treatment services in the areas of addiction, life skills, prevocational and vocational planning.	
Business & Economic Development				
City of St. Catharines, Economic Development & Tourist Services	Brian York, Economic Development Officer 50 Church St St Catharines, ON L2R 7C2 905-688-5800 byork@stcatharines.ca	CFD SC	SITE SELECTION ASSISTANCE: advertise the locational advantages of St Catharines and assist investors in relocating. SMALL BUSINESS DEVELOPMENT: provides counselling and training in marketing, franchising and the like; SMALL BUSINESS SELF-HELP	

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Kiwanis St. Catharines	Brian Hider, President 210 Glendale Ave, Unit B3, Ste 181 St Catharines, ON L2T 3Y6 905-931-0736 president@stcatharineskiwanis.com	0	OFFICE: provides information on government and Internet services. DEVELOPMENT OF BUSINESS: offers related seminars, counselling and advice, on-line business directory; BUSINESS EXPANSION/RETENTION ASSISTANCE: a Corporate Calling program which identifies issues or problems and also provides advice on issues of market expansion and enhancement; INFORMATION SERVICE: provides various information products about St Catharines to potential investors, local businesses, tourists and other interested parties; TOURISM INFORMATION ASSISTANCE: offers an array of support and advice to many exciting attractions, festivals, events, shopping, tours, dining and accommodations; RELOCATION INFORMATION: provides relocation packages and information; PROMOTIONAL ITEMS: offers a variety of golf shirts, sweatshirts, wind jackets, T-shirts, hats, coffee mugs, lapel pins and golf accessories for sale.	
Knights of Columbus, Council #1394	Mike D'Amelio, Grand Knight 235 Church St St Catharines, ON L2R 3E8 905-934-2943	0	A fraternal men's service club for practicing Catholics. Raises funds for local charities. Hall is rented to the Ozanam Centre during the weekdays.	
Niagara Economic Development	Patrick Gedge, Chief Executive Officer 2201 St David's Rd	0	Site selection assistance for business clients expanding in or relocating to the Niagara region. Provides cost-effective services to attract	

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Corporation	Thorold, ON L2V 4T7 905-685-1308		investment and visitation; delivers economic and tourism information and facilitates decision making among partners in a bi-national region.	
Rotary Club St. Catharines	Rick Merritt, President, CIBC, YMCA Employment Services 129 Church St St Catharines, ON L2R 3E2 905-688-4457	0	A service club that raises funds for a variety of organizations. Rotary sponsors worldwide exchange programs for business people and students and conducts international and community service work.	
St. Catharines-Thorold Chamber of Commerce	Walter Sendzik, Executive Vice President/General Manager 1 St Paul St, Ste 103 St Catharines, ON L2R 6Z4 905-684-2361 Jane Jarvis, Executive Assistant jjarvis@scchamberofcommerce.com	0	The St Catharines-Thorold Chamber of Commerce is a voluntary association of business and professional men and women who have joined together to improve business, civic and social welfare of St Catharines and Thorold. The Chamber provides different networking forums for members. Four active committees: Membership, Special Events, Economic Development and Government Affairs.	
Child, Youth & Family Services				
Adolescent's Family Support Services of Niagara (AFSSN)	Margaret Jarrell, Executive Director 285 East Main St Welland, ON L3B 3X1 905-735-2566 mjarrell@niagara.com	0	A non-profit organization dedicated to fostering the independence of young families pursuing an education through the provision of quality child care and other necessary services; Assists teenage parents in completing their secondary school education, developing parenting and personal life skills ~ provides child care for infants (6wks-6yrs) of young parents enrolled in high schools, colleges, universities or training courses ~ subsidy available ~ integrated for children with special needs	
Big Brothers Big Sisters St. Catharines - Thorold & District Inc.	Dale Davis, Executive Director 428 Niagara St St Catharines, ON L2M 4W3 905-646-3230 x23 dale@bbbsmentors.ca	0	One to one and group mentoring program for boys and girls dedicated to helping in the positive development of children growing up in single parent families.	

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Boys and Girls Club of Niagara	JoAnne Hett, Executive Director 6681 Culp St Niagara Falls, ON L2G 2C5 905-357-2444	O	Integrated, recreational, non-profit, regional organization providing a broad range of leadership development, aquatic, sport, special interest, adult education (Second Chance Program), craft programs, street outreach and a youth shelter (Nite Light Youth Shelter). Also has before and after school day care, licensed child care program, summer camp programs and Christmas and March Break programs and Ontario Early Years.	
CAPC Niagara Brighter Futures / Canada Prenatal Nutrition Program / Healthy from the start	Tracey Belcastro, Project Manager 234 Bunting Road St Catharines, ON L2M 3Y1 905-714-0227 cpnp@jaw.on.ca	KRI	An intervention and prevention program that offers a wide range of community services to families at risk with children ages 0-6. Program activities include: parent education, programs for children, information and referrals, multicultural programs and community development initiatives. Services are confidential and free.	Information, referral, outreach to CAPC programs to discover needs and then offer appropriate services
Children's Mental Health Network	Lee-Ann Forsyth-Sells c/o Niagara Catholic District School Board 427 Rice Rd, RR 2 Welland, ON L3C 7C1 905-735-0240 Ext 170	O	A voluntary association of major mental health providers in the Niagara Region. The group has the task of addressing issues around troubled and troubling children and those that live and work with them. Does not provide direct service to the public.	
Contact Niagara for Children's & Developmental Services	Kaarina Vogin, Interim Executive Director, 23 Hannover Dr, Unit 8 St Catharines, ON L2W 1A3 905-684-3407 Ext 233 kaarina@contactniagara.org	KRI O	Provides information and connects people to services for children experiencing emotional and/or behavioural difficulties and people of all ages who have a developmental disability, funded by the Ontario Ministry of Community and Social Services (MCSS) and the Ontario Ministry of Children and Youth Services (MCYS).	Closely connected so that CN can use them as a referral source, feedback loop for gaps in service, CHC will be an important partner in service planning to ensure that duplication of services does not occur.
Family & Children's Services Niagara	William J Charron, Executive Director (retiring soon) 82 Hannover Dr	KRI O	Mandated by the Child and Family Services Act to provide child welfare services to the Niagara Region. Offers a wide range of services aimed at	Collaborate on family counselling; share expertise; close working

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(FACS)	St Catharines, ON L2W 1A4 905-937-7731 Betty Saari, Executive Assistant Betty.saari@facsniaagara.on.ca		strengthening families and protecting children from all forms of abuse and neglect.	relationship regarding child welfare issues
Niagara Child & Youth Services (NCYS)	Linda Langston, Executive Director St. Catharines Head Office 243 Church St St Catharines, ON L2R 3E8 905-688-6850 x104 1-800-563-0122 llangston@ncys.ca	KRI SC	A community based children's mental health agency providing a continuum of treatment and support to children and youth, from birth to 18th birthday, and their families in the Niagara Region.	Drop-in or meeting space at the CHC and vice versa, parenting programs, divorce and separation counselling at the CHC.
Niagara Health System, St. Catharines General Hospital Site Mental Health Services, Children's Clinic	Ev Michenson, Executive Assistant 142 Queenston St St Catharines, ON L2R 7C6 Ext 46573 905-378-4647	FG	Provides hospital-based: In-Patient and Out-Patient Care in the following areas; 24-hour Emergency, General Medical/Surgical, Anaesthesia, Paediatrics, Obstetrics, Gynaecology, Radiology, Pathology, Palliative and Oncology Care, and Mental Health. Also provides facilities for vascular surgery, cardiology, otolaryngology, orthopaedic surgery, plastic surgery, gastroenterology and respiratory diseases. Specialized diagnostic and treatment services include Magnetic Resonance Imaging and Special Procedures (Angiograms and Myelograms). Childbirth Preparation Classes and Nutrition and Weight Loss Programs are available. Outpatient Clinics include: COPD - Chronic Obstructive Pulmonary Disease Clinic; Adult and Children's Asthma Clinic; Ontario Breast Screening Program - no doctor referral	Collaborate around chronic care to ensure that there are no gaps in service; shared staffing; Real opportunity to connect with specialty programs that are dealing with chronic disease management at the NHS level. CHCs can focus on health promotion and disease management, and the NHS is there for more acute care. NHS has expertise for knowledge, information

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Niagara Nutrition Partners	Dee Kozlowski, Community Coordinator PO Box 575 12 North St St Catharines, ON L2R 6W8 905-685-1349 Ext 232 dkozlowski@communitycarestc.a.ca	O OS	required; Nutrition and Weight Loss Program. Pastoral Care services available; Sexual Assault Domestic Violence Treatment Centre Niagara, a regional service based at the hospital, provides medical care and follow-up care to victims of sexual assault or domestic violence. Facilitates school based nutrition programs throughout the Niagara Region. Supported by the provincial Student Nutrition Program initiative, NNP can provide organizational and financial assistance to schools operating a school based breakfast, lunch or snack program.	and referral that can be used for education at the CHC; collaborate with NHS Addiction Services Jointly offering programmes or services
Niagara Region Public Health Department, School Health Elementary / Secondary	Campbell East 2201 St David's Rd E Thorold, ON L2V 4T7 905-682-8248 Ext 7379 1-800-263-7248 Gloria Morris, Manager, School Health (Elementary Team) 905-682-8248 Ext 7473 gloria.morris@regional.niagara.on.ca Laurie Columbus, Manager, School Health (Secondary Team) laurie.columbus@regional.niagara.on.ca	FG O	School Health nurses work with schools and community agencies to promote optimal health among the youth of Niagara. School communities choose from a 'Menu of Service' which includes resources, consultation services, and curriculum supports for staff, students and parents. Health promotion programs primarily address the issues of: healthy eating, physical activity, tobacco and substance use prevention, injury prevention and personal safety, healthy growth and development and parenting issues; An Attention Deficit Hyperactivity Disorder (ADHD) parent support group is also available.	Deliver parenting programs, prenatal classes, will provide free Ministry-subsidized medications & vaccines, condoms, & health teaching resources. Some staff sensitivity training.
Ontario Early Years Centre, St. Catharines Hub Centre	Kim Mikus, Ontario Early Years Coordinator, St. Catharines Riding 25 YMCA Dr	O	The Ontario Early Years Centres in St Catharines are places for parents, caregivers and children, birth to six years of age. The centres offer interactive play programs where children can	

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<p>Parents for Children's Mental Health - Niagara</p> <p>Parent Time-Out</p>	<p>St Catharines, ON L2N 7P9 905-938-9392 kmikus@ymcaofniagara.ca</p> <p>Kim Mikus, Ontario Early Years Coordinator, St. Catharines Riding Trinity United Church 15 Pine St S Thorold, ON L2V 3L1 905-938-9392 kmikus@ymcaofniagara.ca</p> <p>Carol Hall 3 Daley Dr St Catharines, ON L2M 3H5 Res: 905-934-6078</p>	O	<p>engage in a variety of learning activities. Parents/Caregivers have an opportunity to interact with their children, attend workshops, learn parenting tips, network with other parents/caregivers and borrow resources from the Resource Library.</p> <p>A parent support group offering informational and emotional support to parents with children who have behavioural and/or emotional difficulties, often a secondary issue related to other medical diagnosis or environmental factors. Also offer special educational support through special education representatives. The group provides a forum for communication between service providers and consumers of the supporting agencies and related services. The group also keeps parents informed about upcoming seminars and conferences, as well as the latest developments for services and supports in the community and province.</p>	
<p>Regional Niagara Community Services Department, Children's Services Division, Children's Programs, PRO-</p>	<p>Carol Rudel, Manager, Community Programs 2201 St David's Rd Thorold, ON L2V 4T7 905-984-2621 carol.rudel@regional.niagara.on.ca</p> <p>Brian Hutchings, Commissioner brian.hutchings@regional.niag</p>	KRI	<p>A community partnership of agencies that are working together to provide subsidized recreation/cultural opportunities for children and youth whose families are on social assistance, in receipt of subsidized child care or who are tenants of Niagara Regional Housing.</p>	<p>Chronic disease programs; self-monitoring; community kitchens for seniors; Information and referral; Provide information and referral for all of their services; Programs and services through children's early</p>

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kids	ara.on.ca			Years centres; Connections with their seniors programs; Working with CHC on joint issues
Regional Niagara Public Health Department, Children in Need of Dental Treatment (CINOT)	Stephanie Gordon, Manager, Dental Program 2201 St David's Rd Thorold, ON L2V 0A2 905-688-3762 Ext 7450 Stephanie.gordon@regional.niagara.on.ca	FG O OS	Dental preventive and treatment services are provided by dental staff and private practice dentists. To participate in the CINOT Program, children must be in urgent need of dental care. The program is offered to students from junior kindergarten to Grade 8. Parents must have no dental insurance and declare that the cost of dental treatment would pose a financial hardship.	Co-locating / sharing space; information and referral; jointly offering programmes or services; partner on research initiatives; partnering on media campaigns or community awareness initiatives; providing operating and/or in-kind resources; sharing staff resources
Regional Niagara Public Health Department, Prenatal classes	Lia Swanson, Manager Campbell East 2201 St David's Rd Thorold, ON L2V 4T7 905-688-8248 Ext 7237 1-888-505-6074	FG O	Prenatal Classes cover a variety of topics, ranging from pregnancy, to birth, to newborn care. All Prenatal Classes are taught by Registered Nurses (BScN) and are held at convenient locations across the Niagara Region.	
St. Catharines Regional Child Care Centre	Christine Lever, Supervisor 179 Carlton Street St. Catharines, Ontario, L2R 1S1 905-684-9927 csc@regional.niagara.on.ca	O	A child care centre offering a preschool program for full and half days. The program is integrated for children with special needs.	
YMCA of Niagara, Walker Family YMCA Branch, St.	Denise Yoreff, Centre Manager 25 YMCA Drive St. Catharines, ON L2N 7P9 905-934-9622		Provides a broad range of member based health, fitness and recreational programs and services for all ages. Programs include swimming lessons, preschool/children and youth programs, fitness	As an organization that promotes health and wellness we would see us as being a reciprocal

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Catharines	dyoreff@ymcaofniagara.ca		classes, aquafit and fitness centre. Member financial assistance is available.	referral partner. Also we offer programs in partnership with NHS and others like Heart Niagara like Cardiac Rehab, Healthy Daily living, Osteoporosis and our Early Years Centres can provide services.
Chronic Disease				
AIDS Niagara	Steve Byers, Executive Director Normandy Resource Centre 111 Church St St Catharines, ON L2R 3C9 905-984-8684 x12 sbyers@aidсниagara.com	KRI	Provides education, advocacy and support for those infected and affected by the HIV/AIDS virus ~ committed to preventing the spread of the HIV/AIDS virus ~ referral to qualified medical, dental, housing, mental health and legal services ~ crisis intervention ~ support groups ~ friendly visiting ~ counselling services ~ resource library ~ speakers ~ community outreach and peer education services ~ hepatitis C outreach and peer education services ~ caregiver support ~ supportive housing ~ StreetWorks needle exchange ~ Annual Walk for AIDS in September, along with other fundraising events.	Set-up part time office space for meeting with people who are HIV + ; Pre&post test counselling; Set-up spaces for education on HIV/AIDS and HepC; Needle exchange site
Alzheimer Society of Niagara	Marge Dempsey, Acting Chief Executive Officer 403 Ontario St, Unit 1 St Catharines, ON L2N 1L5 905-687-3914 mdempsey@alzheimerniagara.ca	CFD KRI	Provides services for individuals with Alzheimer disease and related dementias, and their families, including support groups, counselling and education programs. Promote Alzheimer research and the Safely Home-Alzheimer Wandering Registry in cooperation with the Niagara Regional Police. Offer assistive devices.	Collaborate on their Powerhouse program (site for children in caregiving families to access support, counselling, education), Young Carers and First link (person goes out to the community to find people in early stage dementia); referral

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Canadian Cancer Society, Niagara Unit	Tanya Nixon, Unit Manager Foster Wheeler Building 509 Glendale Ave E, 3rd Flr Niagara-on-the-Lake, ON L0S 1J0 905-684-6455 tnixon@ontario.cancer.ca	O	Assists people with cancer by providing peer support and transportation when needed by a volunteer driver. CLINIC SERVICES provides volunteers who offer comfort and support to patients and their families in cancer clinics. GROUP SUPPORT - PROSTATE offers group discussions for men with prostate cancer. INDIVIDUAL SUPPORT offers a variety of options for individual peer support including in home or hospital visits or telephone support. FUNDRAISING includes Residential Campaign (April), Stair Climb (April), Relay For Life (June), Taking Steps Against Breast Cancer	Developing diabetes (Diabetes Niagara) program to coordinate services, share resources, provide people with basic guidelines until they can see a practitioner. Have guidelines for the layperson and practitioners; establish protocols and best practices, e-health strategies with other providers; provide diabetes education classes
Canadian Diabetes Association, Niagara & District Branch	Terri Young, Public Programs & Services Coordinator 391 Vine St, Rear Unit St Catharines, ON L2M 4T9 905-646-4843 Ext 222 Terri.young@diabetes.ca	KRI	To promote the health of Canadians through diabetes research, education, service and advocacy ~ Summer camp for children with diabetes ~ Resource Centre with diabetes information ~ Support Groups ~ Diabetes Supplies Depot Sites at Pharmacies across Niagara ~ Fundraisers are held throughout the year ~ Annual Diabetes Expo	
Healthy Living Niagara	Lisa Gallant, Coordinator c/o Niagara Region Public Health Department 2201 St David's Rd, Campbell East Thorold, ON L2V 4T7	O	Works to generate commitment to healthy eating, physical activity and smoke-free living among the people of Niagara to enhance cardiovascular health and improve health status. Healthy Living Niagara is a partnership of community agencies and individuals dedicated to	

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Heart Niagara Inc.	905-688-8248 x7531 hln@regional.niagara.on.ca Karen Stearne, Executive Director Allied Health Building 5673 North St, 1st Flr Niagara Falls, ON L2G 1J4 905-358-5552 karen.stearne@heartniagara.com	KRI	<p>initiating, supporting and influencing policies and local activities that reduce the risk of chronic diseases. Efforts are focused on reaching families with school aged children (4-18 years of age). Community partners and volunteers are active in workplaces, restaurants, schools, food banks, and the community-at-large.</p> <p>Provides a number of programs to the community:</p> <p>CARDIOPULMONARY RESUSCITATION (CPR) AND FIRST AID TRAINING: Heart Niagara Inc (HNI) provides CPR and First Aid Training services by contract to organizations or on an individual basis. NIAGARA SCHOOLS' HEALTHY HEART PROGRAM: A primary prevention program which aims at providing students with enough information about their individual heart health profiles to guide them toward making responsible decisions. HNI, in partnership with the Regional Niagara Health Department and the two School Boards, are delivering the program to grade nine students in the Niagara Region. Within a five day teaching block the program provides: measurements of fitness, height, weight, blood pressure, total cholesterol and CPR training. This program provides the opportunity to present information on reducing the risk factors of heart disease to every person in the Niagara Region at least once in their lives. CARDIAC WELLNESS PROGRAM: The purpose of this program is to offer industry the opportunity to further commit to their employee's quality of life by offering a Cardiovascular Health Fair. PUBLIC ACCESS DEFIBRILLATION PROGRAM: HNI has a team with background in pre-hospital care to ensure</p>	With funding Heart Niagara could offer integrated and enhanced services as contractors for the CHC.

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Hospice Niagara, The Stabler Centre	Margaret Jarrell, Executive Director 403 Ontario St St Catharines, ON L2N 1L5 905-984-8766 x23	KRI O	<p>quality assurance in maintaining PAD programs. Provides defibrillation training and advocates for timely access to defibrillation throughout the Niagara Region.</p> <p>VASCULAR DISEASE PREVENTION PROGRAM: The purpose of the Vascular Disease Prevention Program is to help individuals recognize and reduce their risk of heart disease and stroke. The Vascular Disease Prevention Program is provided by Heart Niagara in partnership with the YMCA of Niagara. The program is available to anyone who is interested in understanding more about how to improve and maintain a lifestyle that reduces their risk of heart disease and stroke. Anyone with a history of heart disease or stroke, and anyone with one or more of the following risk factors of heart disease or stroke: overweight, high cholesterol, diabetes, physically inactive, smoking and high blood pressure. The Vascular Disease Prevention Program is delivered through annualized nurse practitioner funding by the Ministry of Health and Long Term Care.</p>	Information and referral; Educate CHC staff on hospice services
Niagara Health System, Ontario Street Site	Cathy Lanteigne, Manager, Diabetes 155 Ontario St St Catharines, ON L2R 5K3	FG	<p>Provides supportive services to meet the physical, emotional, spiritual and social needs of clients and their caregivers who are living with a life threatening illness. In addition to quality volunteer programs, it is the organization's goal to develop a community residential hospice for individuals who are unable to stay in their home but do not require acute care hospitalization. Volunteer based, non disease specific and all services are free of charge.</p> <p>Cardiac Health & Rehab Program: Partnership between Niagara Health System, YMCA, Hamilton Health Sciences and Brock University. The program offers a variety of cardiovascular</p>	See NHS under Children, Youth and Family Services

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	905-378-4647		rehabilitation and risk reduction services such as supervised exercising programs, nutrition counselling, stress management, smoking cessation and a variety of forms of health teaching in both group and individual forum. Niagara Diabetes Centre: Counselling and education available in group or individual appointment formats for newly diagnosed and established diabetics of all ages. Endocrinology clinic available. Provides assessment of the individual's current educational needs, medication, diet and lifestyle management. Access to program requires a doctor's referral. Acts as a resource for information relating to diabetes. Satellite programs are scheduled on a rotational basis in Niagara Falls, Fort Erie, Grimsby, Welland and Port Colborne.	
Niagara Health System, St. Catharines General Hospital Site, Ontario Breast Screening Program (OBSP)	Schmon Centre 142 Queenston St St Catharines, ON L2R 7C6 905-378-4647 Ext 46345	FG	A breast screening and assessment service for women 50 years of age and older. Screening includes a mammogram, breast examination by a certified nurse and instruction in breast self examination is offered. Follow-up assessment services are provided to women with abnormal screening results. Women can refer themselves to the Centre.	See NHS under Children, Youth and Family Services
Ontario Brain Injury Association of Niagara	Pat Dracup, Executive Director 3550 Schmon Pkwy Thorold, ON L2V 4Y6 905-984-5058	O	The mission of the Ontario Brain Injury Association is to enhance the lives of Ontarians living with the effects of Acquired Brain Injury through education, awareness and support.	
Wellspring Niagara Cancer Support Foundation, A Regional Cancer Support Centre	Ann Mantini, Executive Director 3250 Schmon Pkwy, Unit 3 Thorold, ON L2V 4Y6 905-684-7619 1-888-707-1277	KRI	A non-profit cancer support centre for cancer patients, their families and caregivers. Provide psychological, social, emotional and informational support for cancer patients and their loved ones. Offer one-to-one peer support, support groups, coping skills programs and a resource centre with hundreds of books and	Programme space; Partnering in the programming that we offer particularly in the areas of dealing with chronic illness.

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Rose Cottage Visiting Volunteers	Ev Page, Liaison Coordinator Rose Cottage 169 Main Street East, Grimsby, ON, L3M 1P3 905-945-2253 liaison@rosecottage.on.ca	SC	tapes related to cancer at no charge and without referral. Volunteer Hospice Service - a support service where volunteers are recruited, trained, matched with clients and supervised to provide emotional, social and spiritual support to those who are living with a life-threatening or terminal illness and their families. Volunteers may also provide respite and bereavement support. Volunteers visit clients in all settings: home, hospital and long term care facilities.	
Community Development				
Stokes Community Village	Saulis Zemaitis, Executive Director 36 Page Street St. Catharines, ON L2R 4A7 905-641-5285 goodwill@jaw.on.ca	O	The Stokes Community Village will provide 33 affordable apartments for seniors; onsite support services such as meal preparation, recreational programs and housekeeping. Will also offer a fitness facility, community centre, a large multi-purpose room and a commercially sized community kitchen. Planned activities include fitness classes, nutritional counselling, meal planning, community canning days and household budgeting. The opportunities for volunteer based youth and adult mentoring are excellent as a result of the seniors living on the site.	
Educational Institutions				
Brock University, Faculty of Applied Health Science, Department of Nursing	Kim Meade, Associate Vice President, Student Services 500 Glenridge Avenue St. Catharines, ON L2S 3A1 905 688-5550 Ext 4277 kmeade@brocku.ca Dr. Valerie Jaeger, Clinical Director Ext 3243	FG	A degree-granting institution providing both undergraduate and graduate courses for full-time and part-time students. Business ~ education ~ humanities ~ mathematics ~ sciences ~ applied health sciences ~ social sciences ~ co-operative education ~ recreation programs ~ summer programs for children and adults ~ workshops in professional development ~ English-as-a-second language training ~ conference services ~ continuing education programs.	Student placement for Med plus and nursing programmes; accessibility coordinator at Brock who actively develops community partnerships; Brock could be a resource; research (community health science,

ORGANIZATION	CONTACT INFORMATION	METHOD OF CONSULT	MISSION/MANDATE, CURRENT PROGRAMMING	POTENTIAL PARTNERSHIP, COLLABORATION
Niagara College	<p>Valerie.jaeger@brocku.ca</p> <p>Brigitte Chiki, Director of Student Services 135 Taylor Road Niagara-on-the-Lake, ON L0S 1J0 905-641-2252 Ext 7783 bchiki@niagaracollege.ca</p> <p>Penny McKee, Nurse Ext. 7636 pmckee@niagaracollege.ca</p> <p>Sheryl Johns, Student Services Ext 7834 sjohns@niagaracollege.ca</p>	KRI	<p>The college offers diploma, certificate, and apprenticeship programs and two degree programs (hospitality and photonics). Program areas include: business and entrepreneurship; environment, horticulture and agribusiness; hospitality and tourism; information and computer technology; advanced technology; health and community studies; automotive, and policing and public safety. It also offers a full range of courses and services in continuing education and customized training for business and industry.</p>	<p>lifespans); training CHC staff to work with transgender populations</p> <p>Work placements for students in community services, social worker, recreation and leisure, paramedic, police foundations, rpn, psw programmes; partner around student housing issues and pandemic planning</p>
District School Board of Niagara	<p>Marilyn Hyatt, Superintendent of School and Special Education</p> <p>Terri Cook, Assistant to Superintendent Hyatt 905 641 1550, ext. 4120 Terri.cook@dsbn.edu.on.ca</p> <p>Jean-Luc Bernard, Director of Education 1 promenade Vanier, Bureau 101 Welland, ON L3B 1A1 905-732-4280 quesnelq@csdcso.on.ca</p>	CFD KRI	<p>The District School Board of Niagara is made up of 119 schools plus a number of educational centres. This public system serves approximately 48,000 regular students plus adult students in day and night classes. Complete educational services are offered from Junior Kindergarten to Grade 12 in regular, cooperative, French Immersion and alternative settings.</p> <p>Public school system providing education in French from Junior Kindergarten to Grade 12.</p>	<p>Referral of youth in crisis, develop protocols for referral, advanced access for youth in crisis</p>
Conseil Scolaire Public de District de Centre-Sud-Ouest	<p>Angelo V Di Ianni, Director of Education 427 Rice Road</p>	O	<p>Catholic school system providing education from Junior Kindergarten to Grade 12. Also provides classes for children with special needs.</p>	

POTENTIAL PARTNERSHIP, COLLABORATION

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	Welland, ON L3C 7C1 905-735-0240			
Niagara Catholic District School Board, Adult & Continuing Education	Sebastian Fazzari, Counsellor Ext 177 Sebastian.fazzari@ncdsb.com	0	Offers year-round classes for adults at many locations in Niagara. The best minds are still learning. Settlement services and child care for children of students are available while attending ESL classes at the St John Centre.	
Emergency Services				
Niagara Region Public Health Department, Emergency Services Division, Niagara Emergency Medical Services	John Cunnane, Director Emergency Services Division Foster Wheeler Building, 509 Glendale Ave Niagara-on-the-Lake, ON L0S 1J0 905-641-2218 x5366	0	Responsible for land ambulance service delivery, including fleet operations and 15 ambulance stations located across the Niagara Region. The division is also responsible for the Regional Fire Coordinator Program and Mutual Aid and Emergency Planning programs.	
St. Catharines Fire Department	Donna Gill, Fire Inspector/Program Coordinator 64 Geneva St St Catharines, ON L2R 4M7 905-688-5601 Ext 4221	0	The St. Catharines Fire Services is comprised of 163 dedicated professionals who are committed to the delivery of a broad range of high quality services designed to protect the lives and property of the residents of St. Catharines and its visitors.	
Employment Services				
Business Education Council of Niagara	Ted Palmer, Executive Director 43 Church St, Ste 705 St Catharines, ON L2R 7E1 905-988-3880 cps.becon.org	0	The administrative offices of the Business Education Council of Niagara (BEC) oversee the successful operation of the programs and services that they deliver throughout the Niagara Region. These programs and services assist children, students, adults and employers with their personal growth and employment related	

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<p>Employment Help Centre / Réseau Emploi</p>	<p>Stan Drobnich, Executive Director 122 Queenston St St Catharines, ON L2R 2Z3 905-685-1353 1-866-685-1353 sdrobnich@employmenthelp.org</p>	<p>KRI</p>	<p>needs. A non-profit community based organization that offers free and confidential services to unemployed, underemployed or changing careers adults 24 years of age and over. Services include a staffed and supported employment resource centre with free Internet access and access to phones, faxing and photocopying, a full range of individualized employment preparation services, employment advising, training/retraining guidance, resumes, resource materials, employer referrals and referrals to job vacancies, job search workshops, along with referrals to additional support services.</p>	<p>Collaborate on community development projects, identify needs in the community, advocacy around international professionals</p>
<p>Niagara College, Workforce & Business Development Division, Job Connect</p>	<p>Mike Bauer, Manager, Youth Employment Services 122 Queenston St St Catharines, ON L2E 2Z3 Ext 442 905-684-4881 mbauer@niagarac.on.ca</p>	<p>KRI</p>	<p>A centre whose aim is to foster the growth of the entrepreneurial spirit and to support the formation of small business enterprises. Services include: training programs; public seminars and workshops, entrepreneurial networking; business orientation, counselling and mentoring; sources of finance and entrepreneurial resource centre and offers access to computerized resources, business directories and information on government assistance programs.</p>	<p>See Education section.</p>
<p>Niagara Training & Adjustment Board</p>	<p>Trudy Parsons, Executive Director 1 St Paul St, Ste 605 St Catharines, ON L2R 7L2 905-641-0801 tparsons@ntab.org</p>	<p>KRI</p>	<p>NTAB functions as a neutral broker of research, disseminator of information, and facilitator of collaborative partnership development. Operating as part of the Local Boards Network of Ontario, NTAB works to improve the conditions of the local labour market by: ~ engaging communities in a locally-driven process to identify and respond to the key trends, opportunities and priorities that prevail in their local labour markets; ~ facilitating a local planning process where community organizations</p>	<p>Information and resource sharing, research, anything to do with the labour force</p>

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Service Canada, Employment Insurance	John Marchio, Manager Landmark Building 43 Church St, St Catharines, ON L2R 5C7 905-988-2700	O	and institutions agree to initiate and/or implement joint actions to address local labour market issues of common interest; ~ creating opportunities for partnership development activities and projects that respond to more complex and/or pressing local labour market challenges; ~ organizing events and activities that promote the importance of education, training and skills upgrading to youth, parents, employers, employed and unemployed workers, and the public in general.	
Service Canada, Youth Employment Centre	43 Church St, Ste 304 St Catharines, ON L2R 5C7 905-988-4154	O	The Employment Insurance Act covers most employed persons who have an interruption of earnings due to shortage of work, illness, injury, pregnancy or adoption or the need to care for an immediate family member who is gravely ill.	
YMCA of Niagara, YMCA Employment Assistance Program	David Wylie, Vice President of Development and Employment Services 129 Church St, St Catharines, ON 905-934-9622 dwylie@ymcaofniagara.ca	KRI	An employment placement service open May to August, to facilitate the placement of secondary and post-secondary students in the private and public sectors and to assist employers in obtaining the service of students for temporary summer employment. Assists individuals between the ages of 17 - 64 that are experiencing difficulty in finding and/or maintaining employment. Program offers intensive supports to individuals aiding them in pre-employment preparation, job searching skills and job maintenance. All services are free of cost and are offered until participant has succeeded in re-entering the workforce.	See Addictions section.
Environmental Health Organizations				
Ministry of Labour	Chris Boccinfuso Garden City Tower 301 St Paul St, 8th Flr St Catharines, ON L2R 7R4 905-704-3087	O SC	Serves employees and employers by promoting sound safe and healthy working conditions. Programs are concerned with the rights and responsibilities of the individual worker, management and labour, health and safety in	

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Niagara Region Public Health Department, Environmental Health	Christopher.Boccinfuso@ontario.ca o.ca	FG O	<p>the workplace and minimum standards for employment such as minimum wage, overtime pay, statutory holidays, pregnancy leave, parental leave, termination pay and severance pay. Programs include Industrial Health and Safety Program, Construction Health and Safety Program and Employment Standards Program.</p> <p>Food Safety: Investigates complaints and suspected cases of food poisoning. Inspects food premises such as restaurants and cafeterias. Provides information, support and training on how to handle food safely. Responsible for food recalls; Healthy Environments: Investigates public concerns about environmental health hazards. Staff is on stand-by for emergencies on a 24-hour basis. Inspects sewage systems, public swimming pools, spas and checks bathing beaches at selected sites. Ensures water from municipal and communal water supplies is safe to drink. Provides water testing and advice to homeowners using private well water and cisterns; Rabies: Investigates and responds to reports of possible rabies. Promotes vaccination of dogs and cats.</p>	See Children, Youth & Family section
Ethnocultural Communities				
African Association of Niagara	James Ogunro, President 12 Jeanette Dr St Catharines, ON L2N 6M4 Res: 905-680-5103 reflect@sympatico.ca	O	An African cultural association that offers different cultural events and takes part in the Folk Arts Festival.	
Armenian Community Centre	Gary Kavazanjian, Board Chair & Acting Manager 156 Martindale Rd St Catharines, ON L2S 2X9 905-682-6178 gkavazanjian@primus.ca	O	A cultural and social club for people of Armenian descent. Throughout the year the club has many cultural and social activities happening	

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Chinese Cultural Association of Regional Niagara	John Chan, President PO Box 25024 Shoppers Drug Mart RPO, Pen Centre Glendale Ave St Catharines, ON L2T 4C4 ccaNiagara@yahoo.ca	O	Cultural and social club that offers social events to its members and exhibits their culture to the general public.	
Club Roma Inc.	Tara Santo, Manager 125 Vansickle Rd, St Catharines, ON L2M 1A1 905-682-7621 tarasanto@clubroma.ca	O	Social and Italian cultural club offering catering, weddings, banquets etc. Also manages a soccer league for the area.	
Filipino-Canadian Association of Niagara	Raquel Shantz, President c/o John Pingol 7100 Brian Cres Niagara Falls, ON L2J 3P6 Res: 905-374-8540	O	A cultural and social organization for the Filipino community.	
Greek Community of Niagara	Harry Korosis, Officer and Director Greek Community Center 585 Niagara St St Catharines, ON L2M 3P6 905-685-3028	O	The Greek Community of Niagara is the cultural arm of the group and serves to maintain language and cultural heritage of its members as well as to promote Greek religion and culture to the Niagara Community at large.	
Niagara German Canadian Club German Village	Richard Ludchen, President 6854 Garner Rd N Niagara Falls, ON L2E 6S8 Res: 905-354-2490 905-374-0224 directors@germanvillage.ca	CFD OS	A social club for people of German descent and those interested in German culture.	
Niagara Palestinian Association	Susan Howard-Azzeh, Chair Ridley Square 111 Fourth Ave, Ste 112 St Catharines, ON L2S 3P5 Res: 905-984-6515 niag_pal@yahoo.ca	O		
Niagara Somali	Abdisamad Hassan, President	O	To meet the needs of the Somali individuals and	

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Canadian Community Centre	c/o Jasmin Ali 2 Lighthouse Rd, Apt 306 St Catharines, ON L2N 7N9 905-938-1641		families living in the Niagara Region through information and counselling and through referral to and/or assistance in accessing employment, housing, health, educational, family counselling, social assistance and other government or community services and agencies; To support the settlement and integration of Somali newcomers in Niagara Region by helping them meet their needs; To support long term integration and racial harmony through participation with other Canadians in community educational events and activities.	
Ukrainian Canadian Social Services Inc.	Maria Procyk, Office Coordinator 16 Dixie Rd St Catharines, ON L2N 7N5 905-934-5751 F 905-934-5604 mprocyk@cogeco.ca	O		
Faith-based Organizations				
B'Nai Israel Synagogue	Rabbi Eli Curante Marcia Donsky, Office Administrator 190 Church St St Catharines, ON L2R 4C4 905-685-6767 mdonsky@cbistcatharines.org www.bnaiisraelstcath.org	O	This facility offers a synagogue, a Hebrew school, and a hall for social events.	
Islamic Society of St. Catharines, Masjid Al-Noor Mosque	Sallah Hamdani 117 Geneva St St Catharines, ON L2R 4N3 905-641-8007 themosque@gmail.com hikmaagency@gmail.com	KRI	A religious organization for the Muslim faith.	Himka agency could provide diversity training to CHC staff; translation and interpretation services
St. George's Anglican	Janet Veale, Coordinator Parish Hall	O	Provides breakfast for those in need, including cereal, toast, coffee, tea and juice.	

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Church, Breakfast Program	83 Church St St Catharines, ON L2R 3C7 Res : 905-682-5232 stgeorgechurch@bellnet.ca			
Salvation Army Community Services Ministry	Frieda Oversholster, Community Services Program Coordinator 400 Niagara St St Catharines, ON L2M 7N5 905-935-4311 stcathfs@bellnet.ca	KRI	A local church serving the residents of St Catharines. Provides Sunday School during worship services. Offers a daily food bank Mon through Friday.	Referral
Food Security Programs				
Community Care, St. Catharines & Thorold	Betty-Lou Souter, Chief Executive Officer 12 North St St Catharines, ON L2M 1A1 905-685-1349 bettylou@communitycaresctca.ca	KRI	Distributes good used clothing, small household articles and food to residents living below the poverty line as well as those in emergency situations with a demonstrated need. The St Catharines office may provide limited assistance for dental/vision care, as well as operating the Food Bank and the Christmas Bureau. Life Skills training includes Savoury Samples Program, Community Gardens, canning program.	Referral, information sharing, utilize the trust that they've built in the community
Meals on Wheels Thorold – St. Catharines	Myriam Dragicevic, Executive Director 3250 Schmon Pkwy, Unit 11 Thorold, ON L2V 4Y6 905-682-0333 mowtsc@becon.org	KRI SC	Service is based on long term care eligibility and includes convalescing, elderly or persons with a disability. MEALS ON WHEELS PROGRAM: HOT MEALS: delivered by volunteers and available 5 days/week Monday to Friday between 11:30am-1:30pm. FROZEN MEALS: delivered once/week on Wednesdays between 11:30am-1:30pm based on menu order. FROZEN QUIK PAKS: Pre-packaged diets available consisting of 4 frozen entrees with soups or desserts which may be delivered to hospital discharged persons requiring meals for the weekend or newly admitted eligible persons requiring frozen meals outside of our regular	Partner on food preparation for one person on a budget, community luncheon for those who can not afford it, CHC potential lunch out venue

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			<p>frozen delivery schedule; LUNCHEON PROGRAM: Monthly nutritious lunches outside a client's home in accessible dining sites to promote social interaction, recreation and/or educational activities. Offered in 3 locations on regular days monthly. Transportation provided if required. DINERS CLUB: Monthly nutritious lunches offered within the common rooms of several senior apartment buildings. FOOTCARE REFERRAL: Clients requiring assistance with foot care may be referred to a visiting nurse who schedules foot care in client's home at a nominal cost payable directly to the foot care provider.</p>	
Ozanam Centre	<p>Cecile Lucas, President Knights of Columbus Hall 235 Church St St Catharines, ON L2R 3E8 905-687-8089</p>	KRI	<p>Soup kitchen for people in need. Offers coffee and noon meal as well as providing friendly listening and conversation.</p>	Potential Board representation for this population
Start Me Up Niagara	<p>Susan Venditti, Executive Director 288 St Paul St, 3rd Flr St Catharines, ON L2R 3M9 905-984-5310 svenditti@startmeupniagara.ca</p>	KRI	<p>Self Employment/Traditional Employment Development for people with disabilities who are unemployed and in receipt of ODSP or who are eligible for ODSP Employment Supports. Also offer basic computer training and anger management classes.</p>	Setting the framework for service they could play a role; socialization aspect of programming; will need to see how the CHC develops; want to partner around anything to empower the homeless
Francophone Community Services				
Niagara Health System, Regional French Language Services	<p>Jocelyne Blais-Breton, Senior Consultant Welland Hospital Site 63 Third St Welland, ON L3B 4W6 905-378-4647 x32312 jblais-</p>	KRI	<p>Provides coordination and support services to Ministry of Health transfer payment agencies in Niagara identified to develop and implement French language services. Translation services provided to health agencies throughout Central Southwest Ontario are also managed from this office.</p>	Assist with pulling together the Francophone community to participate in focus groups.

ORGANIZATION

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	<p>breton@niagarahealth.on.ca</p> <p>Micheline Wylde, French Language Health Services Consultant Hamilton Health Sciences Centre wylde@hhsc.ca</p>			
Funding Bodies				
Niagara Community Foundation	Liz Palmieri, Executive Director 17 Queen St, 3rd Flr St Catharines, ON L2R 5G5 905-684-8688	O	Serves the people of the Niagara Peninsula by building permanently endowed charitable funds for the changing needs and opportunities of the community, making grants and providing leadership that contributes to the health and vitality of the community.	
Ontario Trillium Foundation, Niagara Office	Manfred Fast, Regional Program Manager 17 Queen St, Ste 3B St Catharines, ON L2R 5G5 905-704-1829 1-866-704-1829 mfast@trilliumfoundation.org	O	We fund charities and not-for-profit organizations through two granting programs: Community and Province-Wide. Within those programs, funding is allocated in four sectors: arts and culture, environment, sports and recreation and human and social services.	
United Way of St. Catharines & District	Frances Hallworth, Executive Director One St Paul Pl, Ste 102 St Catharines, ON L2R 7L2 905-688-5050	O	A non-profit organization providing financial resources and other supports to charitable, non-profit groups throughout its catchment area, currently funding 76 programs delivered by 46 agencies.	
Hospital System				
Niagara Health System Corporate Office	Debbie Sevenpifer, President/CEO 150 Ontario Street St. Catharines, ON L2R 5K3 905 378-4647	FG	The Niagara Health System is made up of three full-service hospitals and three small rural hospitals, and an ambulatory (outpatient) care centre, serving a catchment area of more than 430,000 people throughout Niagara. The NHS presently has more than 900 Acute care, Complex Continuing care, Mental Health, Long-Term care and Addiction Recovery beds, and a	See Children, Youth and Family section
Anne Atkinson, Vice President Patient Services				

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	<p>Tracy MacDonald, Vice President, Maternal / Child, Emergency Ext. 34201 tmacdonald@niagarahealth.on.ca</p> <p>Jane Cornelius, Chronic Kidney Disease</p> <p>Debbie Smith, Medicine Lead, Chronic Disease Management</p>		<p>wide range of clinics and programs. The NHS has 4,200 employees, approximately 650 physicians, and over 1,100 volunteers, with an annual operating budget of approximately \$340 million.</p>	
<p>Housing Services</p> <p>Bethlehem Projects of Niagara, Not-for-Profit Housing & Support Services, Community Transitional & Housing Support Program</p>	<p>Julie Dennis, Executive Director 58 Welland Ave St Catharines, ON L2R 2M5 905-641-1660</p>	O	<p>Provides transitional and supportive, affordable housing for singles and families who require support to gain the skills and stability necessary for successful independent living.</p> <p>Individual supportive counselling ~ weekly life skills programs and support groups ~ stay is an average of 1 year ~ minimum age for residents is 16 years ~ Early Learning Centre on the premises ~ Cooking Circle for residents of Bethlehem Place ~ Community support for those on a waiting list or moving from transitional housing ~ Also operate two community support homes and a 40-unit affordable apartment building offering permanent and supportive housing.</p>	
<p>Housing Help Centre of St. Catharines & Thorold</p>	<p>Catharine Livingston, Program Manager 14 North St St Catharines, ON L2M 1A1 905-685-1349 catherinehhc@cogeco.net</p>	KRI O	<p>Provides a free and confidential housing referral and consultation service available to anyone in the St Catharines and Thorold area. Assistance and information is provided to help solve housing problems. Helps people who are homeless or at risk of being homeless, find and maintain permanent accommodation within the local</p>	<p>Enhance existing services specific to supports; trained staff that can deal with the issues on site; rapid response; Follow through; Outcome</p>

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La residence des canadiens français Inc.	J Raymond Lanthier, Administrator 321 Carlton St St Catharines, ON L2N 7P6 905-646-0181	O	community. Also helps landlords find tenants and helps to resolve conflicts between landlords and tenants. Provides information on the Tenant Protection Act. Offers use of telephone, daily newspapers, message board, housing directory and listing service. In addition a Youth and Outreach worker provides outreach into the community with routine visits to drop in centres, food banks, schools, homeless people and people living in temporary shelters.	measure
Niagara Homelessness Initiative Outreach Program	AJ Heafey, HIOP Team Leader PO Box 4003 St Catharines, ON L2R 7S3 905-984-8649 ajheafeyhiop@cogeco.net	CFD KRI	An 81 unit building with 52 units for seniors, containing 66 one bedroom and 15 two bedroom units. Le Cafe, laundry facilities, and a community centre providing social and cultural activities. The Community Outreach Workers assist individuals and families who are homeless, or at risk of becoming homeless in maintaining or finding housing within their community.	Referral, service coordination, develop a plan for the homeless
Niagara Regional Community Services Department	Carol Rudel, Manager, Community Programs 2201 St David's Rd Thorold, ON L2V 4T7 905-984-6900 carol.rudel@regional.niagara.on.ca	KRI	Administers, manages and delivers a full range of human services to the community: Seniors' Services; Children's Services; Social Assistance and Employment Opportunities including Hostels and Homelessness.	See Children, Youth and Family section
Niagara Regional Housing	Lora Beckwith, General Manager 2201 St David's Rd Thorold, ON L2V 4T7 905-682-9201 Lora.beckwith@regional.niagara.on.ca	O	An independent corporation that provides affordable housing solutions for individuals and families. Services include: ~ provision of property management and maintenance services for units owned by NRH ~ eligibility assessment and management of the Central housing waitlist for Niagara Region ~ program administration for 67 Non-profit and	

ORGANIZATION	CONTACT INFORMATION	METHOD OF CONSULT	MISSION/MANDATE, CURRENT PROGRAMMING	POTENTIAL PARTNERSHIP, COLLABORATION
Out of the Cold Program	Susan Venditti, Chair, Out of the Cold Inter-church Committee St Catharines 288 St Paul St, Ste 301 St Catharines, ON L2R 3M9 905-984-4223 svenditti@startmeupniagara.ca	KRI	Co-op housing providers ~ research and initiation of new affordable housing opportunities. Host churches in partnership with other community groups provide a hot meal, companionship and overnight shelter to those in need. Doors open at 6pm every night from November 1 through March 31.	
Southridge Community Church, Emergency Shelter	Chris Fowler 201B Glenridge Ave St Catharines, ON L2T 3J6 905-682-2477	O	Provides temporary housing and shelter for men and/or women who are homeless, for any reason, in a safe, homelike environment. The minimum age for admittance is 18 years old. Offers dormitory style shelter with washroom/bath/shower/laundry facilities and provides breakfast and dinner to the residents. Lunch is provided at a nominal fee. Will also assist with finding permanent housing, applications for social assistance etc.	
The Raft	Michael Lethby, Executive Director, 172 Church St St Catharines, ON L2R 3E7 905-984-4365 905-401-9115 Cell mike@theraft.ca	KRI	A non-profit, charitable organization that provides emergency shelter, counselling, support and referral and basic life skills to youth in need of a safe environment. The RAFT operates as a drop-in centre and emergency shelter for young people between the ages of 16 and 22. ~ counselling ~ referral to local support agencies ~ life skills training ~ basic help with such necessities as food, clothing, laundry facilities ~ companionship ~ open-door policy ~ all youth are welcome	Collaborate on a regional strategy for at-risk youth services (e.g. service coordination), outreach and health promotion for at-risk youth, strategies to address staff burnout
The Salvation Army Booth Centre	Major Mike Hennessy, Executive Director 184 Church St St Catharines, ON L2R 3E7 905-684-7813	O	Overnight accommodation and meals are provided to transient men, 18 and up. Clothing is available for in-house clients. Life skills program is available to clients. Meals available for all persons. Christmas dinner for all persons and	

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Immigration Services Canadian Access for International Professions & Skilled Trades (CAIPS)	Claire Masswohl, Executive Director, Welland Heritage Council & Multicultural Centre 40 King St St Catharines, ON L2R 3H4 905-988-1353 905-732-5507 whc@iaw.com	O	<p>counselling is available. Meals are provided three times daily to all persons in need. Children must be accompanied by an adult.</p> <p>Addresses the unique needs of Internationally Trained Professionals and Skilled Trades Persons in finding employment in the Niagara Region; CAIPS provides a variety of opportunities to assist job seekers including ~ a three week pre-employment workshop covering topics on job search techniques, networking, interviews, goal setting and action plans, labour market information, research, Canadian culture, credential assessments, professional portfolios, safety in the workplace and introduction to professional associations etc ~ one-on-one assistance with academic credential assessments; a list of qualified translators for document translations and contact information for professional associations related to their field of specialty ~ one-on-one employment counselling is available for continued support and guidance ~ the opportunity for professionals to learn sector-specific terminology and obtain advanced language skills training. Host weekly Language Conversation Circles in both French and Spanish; Mentorship Program clients are matched with a mentor working in their specific field or profession here in Canada. The mentorship relationship is supported by the mentorship coordinator, the hours and location are flexible to meet the needs of all parties; The free Resource Area includes: computers, internet, software programs to support job search tasks, daily newspapers, job board, job</p>	



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Folk Arts Council of St. Catharines	Rick Rochon, Executive Director 85 Church St St. Catharines, ON L2R 3C7 905-685-6589 Ext 222 rrochon@folk-arts.ca Anne Marie Majtenyi, Manager of Immigrant Settlement Counselling Ext 224 amajtenyi@folk-arts.ca	FG KRI	search material and resources, academic books for a variety of professions, photocopier, and a fax machine. Provides services to meet the needs of newly arrived immigrants and refugees by offering free assistance, support and information. Settlement services include community liaison, counselling, interpretation/translation, immigration related documents, orientation, finding suitable housing, public education and advocacy. English as a Second Language instruction, Host Program, Community Development, Niagara Folk Arts Festival, Employment Services and Historic Banquet Hall rental.	Provide settlement services at CHC; health promotion education training for ESL classes
Ministry of Citizenship & Immigration	Eva Salter, Consultant Garden City Tower 301 St Paul St St Catharines, ON L2R 7R4 905-704-3953 eva.salter@ontario.ca	O	Supports and promotes equal opportunity, responsible citizenship and voluntary action for the economic and social benefit of Ontario communities. Co-ordinates provincial policy on immigration and supports immigrant settlement. Supports and strengthens voluntarism in all sectors across the province.	
Welland Heritage Council and Multicultural Centre	Claire Masswohi, Executive Director 26 East Main Street Welland, Ontario, L3B 3W3 905-732-5507	KRI	The centre offers English-as-a-Second Language Classes, Enhanced Language Training for higher level students, and Cultural Language Classes. Child minding is provided for qualified students. Trained settlement counsellors assist with the settlement of newcomers, including providing assistance with difficulties a newcomer to this country may incur (housing, medical, educational, legal, health and immigration information). The centre also houses an emergency shelter for refugees as they enter Canada.	
Income-related Services				
Ministry of	Gary Norris, Income Support	O	Administers the Ontario Disability Support	

ORGANIZATION	CONTACT INFORMATION	METHOD OF CONSULT	MISSION/MANDATE, CURRENT PROGRAMMING	POTENTIAL PARTNERSHIP, COLLABORATION
Community & Social Services, Ontario Disability Support Program (ODSP)	Manager Garden City Tower 301 St Paul St, Mezzanine Flr St Catharines, ON L2R 7R4 905-688-3022		Program which is made up of two components: an income support program for people with disabilities who are in financial need and an employment support program that recognizes many people with disabilities can and do want to work. In order to be eligible for ODSP benefits the applicant must live in Ontario, be 18 years of age or older, be in financial need and have assets no greater than limits set for the program.	See Children, Youth and Family section
Niagara Regional Community Services Department, Social Assistance & Employment Opportunities	Brian Hutchings, Commissioner 234 Bunting Rd St Catharines, ON L2M 3Y1 905-641-9960 brian.hutchings@regional.niagara.on.ca	O	Provides financial assistance and a range of employment supports and activities, in partnership with community agencies, to enable participants and their families to achieve independence through sustainable employment. Community Services also provides assistance to members of the community who are not recipients of Ontario Works benefits. Emergency and discretionary benefits are accessed by the working poor, Ontario Disability Support Program (ODSP) recipients and homeless individuals.	
Service Canada, Income Security Programs St. Catharines Client Services Centre	Heidi Dunn, Service Delivery Coordinator Landmark Building 43 Church St, 1st Flr St Catharines, ON L2R 5C7 English: 1-800-277-9914 French: 1-800-277-9915 heidi.dunn@servicecanada.gc.ca	O	Responsible for the administration of the Canada Pension Plan, Old Age Security, Guaranteed Income Supplement, Widow's and Widower's Allowance	
Justice John Howard Society of Niagara	Jim Wells, Executive Director 210 King St St Catharines, ON L2R 3J9 905-682-2657 Ext 242	KRI	Corrections programs provide service for Bail Verification and Supervision, Community Service Order, Adult Diversion, Volunteer Probation Officer Program, Intermittent Work and	JHS could be resource for employment issues, cross referral, problem solve to improve health

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Legal Aid Ontario	jwells@jhs-niagara.ca Sandra Strobridge, Administrator 55 King St, Ste 404 St Catharines, ON L2R 3H5 905-685-1012 www.legalaid.on.ca	O	<p>Attendance Centre. Involved in several community development and prevention programs e.g. Youth Action (with disadvantaged youth); Changes for at risk youth. John Howard Society of Niagara operates employment programs under the moniker Job Gym and Job Finding Club.</p> <p>A program which provides financial assistance in the form of a Legal Aid Certificate to eligible applicants who need to retain a lawyer but cannot afford one. Certificates are provided on a pay-back, lien or free basis depending on eligibility. Also provides panels of duty lawyers for criminal, family and refugee cases. Will assist only seniors in receipt of Old Age Security, Guaranteed Income Supplement and GAINS with their will.</p>	& social systems
Niagara North Community Legal Assistance	Jennifer Pothier, Executive Director 8 Church St St Catharines, ON L2R 7A7 905-682-6635 j_pothier@lao.on.ca	FG	<p>Summary legal advice, advocacy assistance and legal representation for persons who cannot afford to pay and whose problems would not be covered under a Legal Aid Certificate. Offers assistance with Workers' Compensation, Landlord/Tenant, Ontario Works/Ontario Disability Support Program, Employment Insurance, Human Rights (on a case by case basis), Small Claims Court (seniors and disabled only), Criminal Injuries Compensation, and Consumer Problems.</p>	Support to clients who can not get paperwork completed for ODSP, referral
Niagara Regional Police Service	Wendy Southall, Police Chief 68 Church St St Catharines, ON L2R 3C6 905-688-4111 1065@nrps.on.ca	KRI	<p>Police and law enforcement agency for the Regional Municipality of Niagara.</p>	Have office for community policing group (civilians), at the CHC to help enhance their community policing model; coordinate efforts to integrate a drug

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Royal Canadian Mounted Police, Hamilton/Niagara Regional Detachment	Robert John Smith, Drug Awareness Foster Wheeler Building 509 Glendale Ave, 3rd Flr Niagara-on-the-Lake, ON L0S 1J0 519-878-4961 direct line 1-800-387-0020 main locator line Zeke.jsmith@rcmp-grc.gc.ca	O	Provides a Federal policing service to the Regional Municipality of Niagara, responsible for enforcing 92 federal statutes in the Region.	awareness program
Lesbian, Gay, Bisexual, Transsexual, Transgendered & Queer Communities				
OUTNiagara	Brian Scriver, Chair PO Box 23101 Midtown Postal Outlet St Catharines, ON L2R 7P6 905-380-2858 brian@outniagara.ca www.outniagara.ca	O	Uniting the Niagara Sexual and Gender-Diverse Community; OUTNiagara is Niagara's premier organization serving the sexual- and gender-diverse community. OUTniagara provides leadership of Niagara's Annual Pride Festival, information and referral services, and coordinates and resources Niagara's gay and lesbian service groups; including: Niagara Pride Support Services, Brock Pride, Parents, Families and Friends of Lesbians and Gays, AIDS Niagara, Transgendered Niagara, the Imperial Sovereign Court of St Catharines and many other groups and individuals serving this diverse community.	
Rainbow Youth Niagara	Courtney Pitre, Project Director c/o NCYS 243 Church St St Catharines, ON L2R 3E8 905-380-4576 courtney_glbta@hotmail.com	KRI	The project exists to increase awareness of the issues of vulnerability and the risks faced by gay, lesbian, bisexual and transgender youth in the community. Provides confidential, two-way links between youth and youth-serving agencies; acts as a regional information and referral service; offers community/workplace awareness-raising opportunities; maintains an open-access resource centre and disseminates educational materials. Also liaises with the GLBTQ Youth	

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PFLAG Canada	Catherine MacKenzie, Chair PO Box 671 600 What address? St Catharines, ON L2R 6W8 905-937-0202 don091040@sympatico.ca	FG	Coalition and provides referral to The Rainbow Squad, a support group that holds meetings in St Catharines, Niagara Falls, Welland, Grimsby, Ridgeway and Port Colborne A sharing and supportive group for parents, family members, and friends of lesbian, gay and bisexual, transgendered individuals, as well as these individuals themselves. The purpose of the group is to help change attitudes, promote freedom from the fear of homosexuality and to create an environment of understanding so that people of all sexual orientations and gender identities can live with dignity and respect.	
TransParent	Joan Wiley, Writer/Editor Brock University 905-688-5550 ext. 3756 jwileyst@brocku.ca	FG	Non-profit support group for the parents, families and loved ones of Transgendered individuals.	
Transgender of Niagara	Christine Martin, Chair 905-359-4486	FG	Non-profit support group for Transgendered individuals.	
Long-Term Care				
Extendicare Southwestern Ontario Inc.	Jane Freeman, Administrator 283 Pelham Road St. Catharines ON 905 688 3311	O	A privately owned nursing home providing 24-hour quality care in a home-like environment.	
Hamilton Niagara Haldimand Brant CCAC, Niagara Branch, Placement Services	Melody Miles, Executive Director 149 Hartzel Rd St Catharines, ON L2P 1N6 905-684-9441 1-800-263-5480 Melody.miles@hnhb.ccac-ont.ca	KRI	CCACs provide access to government-funded in-home health care and community services, and long-term care homes. Also provide information about local community support service agencies, and can link people to these agencies.	Share database/information technology for access to patient information for shared clients; learn about each other services so that referrals can be done effectively
Jennifer Smith, Manager of Client Services Ext 546				

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	Jennifer.smith@hnhb.cccac-ont.ca			
Heidehof Home for the Aged	Gordon W Midgley, Chief Executive Officer 600 Lake Street St. Catharines ON 905 935 3344	O	Senior apartments suitable for independent living. 91 senior apartment units are available consisting of 2 two bedroom units, 31 one bedroom units, 58 bachelor units-on site home support services available daily from 8am-11pm.	
Niagara Ina Grafton Gage Village	Patrick O'Neill, Chief Executive Officer 413 Linwell Road St. Catharines ON 905 935 6080 Ext 223 poneill@niggv.on.ca	O	Offers 40 publicly funded long-term care suites.	
Niagara Regional Community Services Department, Seniors Services, Long-Term Care Homes, Linhaven	Dan Oettinger, Administrator 403 Ontario Street St. Catharines ON 905 934 3364	O	A long-term care home with 24-hour nursing care and RN supervision. Residents pay prevailing rates as set by the Province. Subsidy available to those unable pay.	
Regencycare, The Henley House	John Bergin, Administrator 20 Ernest Street St. Catharines ON 905 937 9703 Ext 502 ibergin@henleyitc.com	O	A privately owned, long term care facility comprised of 160 beds, licenced under the Ministry of Health and Long term Care, providing a variety of services including: ~ nursing and personal care on a 24-hour basis, including medication administration and assistance with activities of daily living ~ medical care available 24 hours a day ~ three meals daily with snacks between meals, special and therapeutic diets and dietary	

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Tabor Manor	Tim Siemens, Administrator 1 Tabor Drive St. Catharines ON 905 934 2548	O	supplements ~ assistive devices to promote independence; supplies and equipment necessary for the provision of medical, nursing and personal care ~ social, recreational activities and therapeutic programs. A senior citizens' home providing nursing care, apartments and supportive housing. A unique home serving the Mennonite community and others who wish to live in a Christian setting.	
Tufford Nursing Home	Mike Walter, Administrator 315 Queenston Street St. Catharines ON 905 682 0503	O	A private nursing home, with an extended care facility providing 24-hour nursing care.	
Versa Care Centre	Kim Widdicombe, Administrator 168 Scott St St Catharines, ON L2N 1H2 905 934 3321	O	A private, 200 bed, Accredited, long term care facility licensed by the Ministry of Health providing 24 hour professional nursing care, rehabilitation services, activation programs including community outings, daily recreational programs, church services and special events.	
West Park Health Centre	Brenda Sinan, Administrator 103 Pelham Road St. Catharines ON 905 688 1031 brendas@vaxxine.com	O	A private nursing home providing 24-hour care on a long-term basis. Provides nursing care, pastoral and palliative care and social and recreational activities.	
Media				
Brock Press, The	Rob Terpstra, Editor-In-Chief 500 Glenridge Ave Student Centre SE 201 St Catharines, ON L2S 3A1 905-688-5550 x3269 F 905-641-7581	O		
CFBU 103.7 FM	Deborah Cartmer, Program Director c/o 500 Glenridge Ave. St. Catharines, ON L2S 3A1	O		

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	(905) 346-2644 pd@cfbu.ca			
Cogeco	Tvcogeco.com	O	No cost public service announcements	
Forever Young	467 Speers Road Oakville, ON L6K 3S4	O		
Information Niagara	301 St. Paul Street Box 1St. Catharines ON L2R 3M8	O		
Niagara This Week	3550 Schmon Pkwy, Unit 1 Thorold ON L2V 4Y6	O		
105.7 CHRE FM	Sarah Gibbons 12 Yates St. St. Catharines, ON L2R 6Z4 (905) 688-1057 sgibbons@sri.ca	O		
Pulse Magazine	Melissa Cameron, Advertising Sales Representative 208-243 Church Street St. Catharines, ON L2R 3E8 905-682-5999 x103 melissa@pulseniagara.com	O		
St. Catharines Standard, The	Brenda 17 Queen St. St. Catharines, ON L2R 5G5 905-684-7251 F 905-684-6032 advertising@stcatharinesstand.ard.ca	O		
610 CKTB	Mark Dawson 12 Yates St. St. Catharines, ON L2R 6Z4 905-684-1174	O		
TVN Niagara Inc.	101 King St, Ste 12 St. Catharines, ON L2R 3H6	O		



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	905-685-7773 F 905-685-7110			
Voice Print Canada	Catherine D'Angelo 36 Queenston St, St Catharines, ON L2R 2Y9 905-938-0956 1-800-567-6755 F 905-938-5468 niagarafalls@voiceprintcanada.com	O		
Meeting Facilities				
Port Weller Community Centre	Lori Laird, Recreation Supervisor 1 Bogart Dr St Catharines, ON L2M 1A1 905-688-5601 x1556 llaird@stcatharines.ca	O	A variety of pre-school, child, adult and senior programs are available.	
Russell Avenue Community Centre	Bob Drummond and Ray Wallace, Recreation Supervisors, 108 Russell Ave St Catharines, ON L2R 1V8 905-688-5601 Ext.1556/3137	O	A diversity of community recreation programs for people of all ages.	
Queen Elizabeth Community Centre	Lori Laird, Recreation Supervisor 2 Facer St St Catharines, ON L2M 5G9 905-937-1072; 905-937-7210	O	A variety of children and adult recreation programs are offered including sports, dance, creative arts and March Break Camps.	
Welland Avenue United Church	Rev Pegi Ridout, Minister 5 Henry St St Catharines, ON L2R 5T2 905-685-7793	O	A local church offering services in the United faith.	
Mental Health Services				
Canadian Mental Health	George Kurzawa, Executive Director	FG SC	Committed to improving the quality of life for individuals experiencing mental and emotional	Resource centre for mental health and

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Association, Niagara Branch	15 Wellington St, St Catharines, ON L2R 5P7 905-641-5222 gkurzawa@cmhaniagara.ca		issues who reside in the Niagara Region. ~ Information and referral service ~ crisis intervention ~ short term counselling ~ depression support group ~ separation/divorce support group ~ public education ~ advocacy and social action ~ depression in the workplace presentations ~ suicide intervention training ~ mental health court support	addiction issues, collaborate with CHC to develop a viable mental health program
Family Support Network of Niagara	Dan Silver, Program Manager 24 Burdy Dr St Catharines, ON L2S 3E4 905-684-0073 Dan.silver@regional.niagara.on.ca	O	An incorporated organization offering coping skills workshops to families who have a relative with a serious mental health problem (psychiatric illness) ~ three workshop series (6, 6 and 2 weeks in length) ~ information and referral over the telephone ~ public lectures ~ funded by the Ontario Ministry of Health Workshops include ~ understanding psychotic symptoms ~ useful community resources ~ grieving lost potential ~ intimacy ~ confronting verbal and physical aggression ~ setting limits ~ problem solving as a family unit ~ improving two-way communications ~ effective ways to advocate for your relative.	
Gateway Residential & Community Support Services	Ed Klassen 178 King Street Welland, ON L3B 3J5 905-684-7271 x46404 905-650-6957 Cell eklassen@niagarahhealth.on.ca	KRI SC	A community based organization that is a registered charity funded by the Ontario Ministry of Health and Long Term Care. Mission Statement: To enable individuals to achieve greater independence through innovative, consumer centered housing and support services.	Gateway is adaptable to the community's needs and would be willing to collaborate on projects that address these needs.
Montebello Place, Homes for Special Care, Group Home	Sharon Okum, Owner/Operator 1 Montebello Pl St Catharines, ON L2R 6B5 905-984-6506 saokum@montebelloplace.org	O OS	A residence for individuals with a mental illness. Provides meals and 24 hour staffing. Nursing care is not available. The home is licensed for 15 residents. Homes for Special Care provide a supervised setting for psychiatric patients of St Joseph's Healthcare Centre for Mountain Health	Information and referral

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Niagara Child & Youth Services	Linda Langston, Executive Director St. Catharines Head Office 243 Church St St Catharines, ON L2R 3E8 905-688-6850 1-800-563-0122 www.ncys.ca	KRI SC	Services and are licensed under the Ministry of Health. The Centre works with the Homes and provides supportive services to the clients. See Children, Youth & Families section	
Niagara Health System, St. Catharines General Hospital Site, Mental Health Services, Out-Patient/In-Patient	142 Queenston St St Catharines, ON L2R 7C6 905-378-4647 Ext 46440	FG	Treatment is provided by a multidisciplinary team for persons with mental illness. IN-PATIENT UNIT provides crisis assessment and short-term treatment to people with mental illnesses; ADULT OUT-PATIENT PROGRAMS provide treatment based on individual need. Day programs are available. MEDICATION CLINIC provides follow-up to clients receiving specialized medications.	See Hospital section.
Municipal, Regional & Provincial Government Representatives				
City of St. Catharines	Brian McMullin, Mayor 50 Church St St Catharines, ON L2R 7C2 905-688-5600	KRI		Collaborate with community services department at the city, promote chc through city's summer programs, have a role in preventative programming
City of Thorold	Henry D'Angela, Mayor Thorold City Hall 3540 Schmon Parkway P.O. Box 1044 Thorold, Ontario L2V 4A7 905-227-6613, ext. 230 mayor@thorold.com	CFD		

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Councillor Michael Charron 6 Welland Street South Thorold, Ontario L2V 2B4 905-680-2013 mgcharron@hotmail.com	Rick Dykstra, MP 61 Geneva St St. Catharines, ON L2R 4M6 905-934-6767 Dykstra.R@parl.gc.ca	O		
Member of Provincial Parliament, St. Catharines Riding	Jim Bradley, MPP 2 Secord Dr, Unit 2 St Catharines, ON L2N 1K8 905-935-0018 ibradley.mpp.co@liberal.ola.org	O		
Niagara Regional Council	Peter Partington, Regional Chairman 2201 St. David's Road P. O. Box 1042 Thorold, Ontario L2V 4T7 905-685-1571	O		
Primary Healthcare	Jody Hales, Integrated Manager 211 Church St St Catharines, ON L2R 3E8 905-680-1818 x241 1-888-835-3073 Jody.Hales@redcross.ca	KRI	Provides assistance to people in need in their own homes. Personal care ~ meal preparation ~ laundry and light housekeeping ~ palliative care, RESPITE CARE is provided in the client's own home for a day, evening, overnight, weekend or hourly. Will provide care for those with physical health problems, illness, developmental handicaps, mental disorders, or behaviour problems.	Red Cross offers a variety of programs that would be beneficial to link with the CHC - would welcome the opportunity to speak further regarding this initiative.
Centre de Santé Communautaire Hamilton/	Marcel Castonguay, Executive Director 1 Vanier Dr	KRI	A multi-disciplinary agency serving the French speaking population of Niagara. ~ primary health care services ~ prenatal and postnatal	Offer French language health services at the CHC

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Niagara	Welland, ON L3B 1A1 905-734-1141 x236 905-528-0163 marcelc@iaw.on.ca centredesantecommunautaire.com		support ~ family support programs ~ anti-violence programs ~ counselling ~ distress line for women ~ nutrition counselling ~ activities for seniors ~ settlement and integration services	
Garden City Family Health Team (FHT)	Liliane Lincourt-Hilton, Executive Assistant liliane.lh@iaw.on.ca Jill Morningstar-Janzen, Executive Director 145 Carlton Street St. Catharines, ON L2R 1R5 905-988-9617 Ext 229 kejimirejomi@cogeco.ca	KRI		Referral, brokering specialists to the region on a regular basis (e.g. child psychiatry & pharmacology)
Ontario Medical Association, Lincoln County Academy of Medicine	Barb Cowell 15 Oakmeadow Pl St Catharines, ON L2N 5X6 905-934-9156	O	Concerns itself with the level of health care - offers continuing medical education for members and other health care professions - will mediate complaints from physicians; Will deal with some complaints about local doctors.	
Ministry of Health & Long-Term Care, Ontario Health Insurance Plan	Joanne Renaud, Customer Service Representative Garden City Tower 301 St Paul St, Mezzanine Flr St Catharines, ON L2R 7R4 905-704-4090	O	Provides comprehensive government sponsored health benefits for eligible residents of Ontario. Provides "Co-payment rate" for approved prescription drugs to eligible persons 65 years and over under the Ontario Drug Benefit plan. Provides dental coverage under certain circumstances for persons that require services performed in the hospital, these services must have prior approval from the Ministry of Health.	
Niagara Physician Recruitment Program	Jill Cappa, Family Physician Recruitment Coordinator C 905-687-6256 jcappa@niagaradocs.ca	KRI SC	Lists employment opportunities in Niagara Region for physicians and healthcare professionals, as well as regional attractions and incentives.	Recruitment of doctors and retention
Niagara Region Public Health	Dr Robin Williams, Medical Officer of Health	KRI OS	As an accredited public health department, the Niagara Region Public Health Department is	Audit (evaluation), information sharing,

POTENTIAL PARTNER COLLABORATION

MISSION/MANDATE, CURRENT PROGRAMMING

METHOD OF CONSULT

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ORGANIZATION

<p>Department</p>	<p>30 Hannover Dr St Catharines, ON L2W 1A3 905-688-3762</p> <p>Douglas Sider & Andrea Feller, Associate Medical Officers of Health</p>		<p>committed to proactive delivery of care and efficient response to the changing needs of the people we serve. This commitment is demonstrated through health protection, disease prevention, health promotion and injury prevention programs. The department offers a complete range of public health programs to: ~ Promote healthy child development and healthy parenting ~ Promote positive mental, reproductive, sexual, dental and heart health ~ Prevent cancer, substance abuse, tobacco use and injuries ~ Provide clinical services like immunization and sexual health counselling ~ Protect our communities from communicable and infectious diseases and environmental hazards in food, water, air and soil ~ Prepare for, respond to and recover from emergency situations</p>	<p>connecting regularly, continuously and effectively, ensure that the CHC is state of the art; establish regional best practice guidelines with updates, changes to practice, potentially meet at the same table with other clinical preventative organizations, may be a need for designated contacts at Public Health for the CHC. Interaction may be issue specific (e.g. tobacco cessation).</p>
<p>Niagara Region Public Health Department, Health Bus</p>	<p>Campbell East 2201 St David's Rd Thorold, ON L2V 4T7 905-688-8248 Ext 7512</p>	<p>KRI</p>	<p>The Health Bus is a mobile public health clinic operated by the Public Health Department in cooperation with community agencies since September, 1999. Staff provide the homeless, vulnerable and geographically isolated persons in Niagara Region with the following services: ~ treatment for minor medical conditions ~ mental health counselling ~ dental screening and referral ~ dental preventive services ~ immunization ~ sexually health counselling ~ sexually transmitted disease counselling, education, testing and treatment ~ health promotion ~ health education ~ illness prevention ~ general health assessments; The ten-metre bus, which is just under 11,000 kilograms, is staffed on a rotational basis by: two registered nurse practitioners, public health nurses, dental hygienists and dental assistants</p>	<p>See Children, Youth and Family section</p>

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Victorian Order of Nurses, Niagara Branch	Marlene Slepkov, Interim Branch Manager 3300 Merrittville Hwy, Unit 2, Thorold, ON L2V 4Y6 905-641-1077 Marlene.slepkov@von.ca	O OS	from the department's Oral Disease Prevention Program and a community support worker from our Community Mental Health Program. Provides visiting nursing and personal support worker care in the home, clinic and institutional setting under the direction of the patient's physician. Specialized services include general nursing care, pediatric care, wound care, foot care clinics, flu clinics, palliative care, occupational health services, and wellness clinics.	Jointly offering programmes or services; partnering on media campaigns or community awareness initiatives; providing operating and/or in-kind resources; sharing resources
Visiting Angels Inc.	Nadia Walker 12-111 Fourth Avenue, Suite 172 St. Catharines, Ontario L2S 3P5 (905) 685-4242 nurse@VisitingAngels.on.ca	SC	A private health care agency providing a variety of health care and child care services. PROFESSIONAL NURSING CARE: Nursing Care, Personal Care and Palliative Care - personal care, bathing, administration of medicine, wound and dressing care and assistance with feeding are some of the services offered. Respite Care - offers care givers relief when taking care of a loved one who is sick or injured. Staff Relief - staff relief for Nursing Homes, Retirement Homes, Private Homes and Hospitals. HOME CARE: Light Housekeeping - laundry, meal preparation, dusting and vacuuming are some of the tasks provided; Companionship and Accompaniment - friendly staff will accompany and support clients while they attend appointments and special events; CHILD CARE: Emergency Child Care - Visiting Angels will provide safe and reliable care for a child who must stay home from school or daycare due to illness of injury. HOLIDAY SUPPORT SERVICE: Nursing Care, Child Care and Babysitting - provide service in	

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Wound Care Clinic	Dr Blackman, Orthopaedic Surgeon 277 Welland Ave St Catharines, ON L2R 2P7 905-684-1588		hotel to families traveling in the Niagara Region. A wound care clinic providing treatment for wounds from surgeries, diabetic wounds, ulcers, circulation wounds etc. Physician referral is required.	
Private Healthcare Providers				
Bayshore Home Health	Coletta McGrath, Area Director 282 Linwell Rd, Ste 205 St Catharines, ON L2N 6N5 905-688-5214 cmcgrath@bayshore.ca	SC	A private service providing home care or institutional care: nursing, personal care, home support, companionship, funding investigations, free assessments, Veterans Affairs of Canada assessments, Occupational Health Nursing, flu clinics, Infusion Clinic for Crohn's disease and Rheumatoid Arthritis, Specimen Collection for substance testing.	
Para Med Home Health Care	Hattie Hills, Branch Manager 235 Martindale Rd St Catharines, ON L2W 1A5 905-682-6555 hhills@paramed.com	O OS	A private Canadian health care company providing care in the home, hospital or long term care facility throughout all of the Niagara Region. Provides Registered Nurses, Registered Practical Nurses, Health Care Aides and Home Support/Personal Support Workers 24 hours a day 7 days a week. Service may be provided from one hour to 24 hours a day. Care is designed to meet the needs of the client and may be provided on a planned or emergency basis. Care may also be provided on an individual basis or as combined services for more than one client. Staff has a wide variety of skills needed for the care of clients including infants, children, frail, elderly and individuals with impairments or disabilities including palliative, acquired brain injury, spinal cord injury or dementia.	Information and referral; jointly offering programmes and/or services; partner on research initiatives
Saint Elizabeth Health Care	Cindy Andrews, Manager Unit 5, 444 Scott St St Catharines, ON L2M 3W6		Provides health care services including nursing, palliative care, occupational therapy, physiotherapy, speech/language therapy and	

ORGANIZATION	CONTACT INFORMATION	METHOD OF CONSULT	MISSION/MANDATE, CURRENT PROGRAMMING	POTENTIAL PARTNERSHIP, COLLABORATION
	905-704-4580 Ext 227 candrews@saintelizabeth.com		personal support.	
We Care Home Health Services	Stephanie Coughler, Community Services Coordinator/Client Care Supervisor 277 Welland Ave St Catharines, ON L2R 2P7 905-988-5262 scoughler@wecarecanada.com		Services include: nursing, home care, personal support, meal preparation, homemaking, cleaning, personal care, appointment escort, companionship, specialized infant and child care, respite care, foot care, palliative care, Alzheimer care and brain injury care. Specially trained nurses will provide preventative health and wellness programs at the office, local clinics and in the workplace. Some of these programs include: Healthy Heart, Diabetes, Foot Care, Asthma, Osteoporosis, Women's Health and Immunization. Healthcare services to companies, institutions and the general public include: Influenza immunization, screening clinics for hypertension, cholesterol and glucose; alcohol and drug testing; paramedical examinations; insurance/rehabilitation; staff relief; pediculosis; shared care and elder care services.	
Seniors Services				
City of St. Catharines, Recreation & Community Services Department	Jennifer Green, Acting Manager of Recreation Services, 320 Geneva St St Catharines, ON L2N 2G6 905-688-5601 Ext 1555 jgreen@stcatharines.ca	O	Responsible for the operation of City parks, flower beds, Victoria Lawn Cemetery, community centres, senior citizens' centres, pools, arenas, a variety of recreation services such as creative arts programs, sport and fitness classes, human interest courses and swimming programs. This includes classes for parents and children to interact together and with others.	
Community Support Services of Niagara Region	Wendy Walker, Executive Director 3300 Merrittville Hwy, Unit 4A Thorold, ON L2V 4Y6 905-682-3800 1-866-283-1931	KRI	FRIENDLY VISITING: Volunteers visit with clients (seniors and adults with disabilities) in the client's home once a week for at least 1 hour providing friendship. The client and volunteer participate in activities that they both enjoy such as walking, talking, crafts & games. TALK-A-BIT:	Could partner on any of the programs that they currently offer, referral

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	w.walker@cssn.on.ca		Caring volunteers telephone clients on a regular basis to check on the client's well being & for a friendly chat. HOME MAINTENANCE AND REPAIR (HOME HELP): Clients are linked with a person who provides home repairs, yard work, periodic house cleaning and snow removal etc. Clients pay the person a reasonable fee for the work. EVENT DRIVERS: Volunteers take clients to agency events etc with agency van. EVENT ASSISTANTS: Volunteers assist event drivers in taking clients to agency events etc.	
Dunlop Drive Senior Citizens Association, Recreation & Activity Centre	Mary Viola, Volunteer Coordinator 80 Dunlop Dr St Catharines, ON L2R 1A7 Office: 905-685-6668 Association: 905-682-2144	O	Provides recreational activities for seniors.	
Fall Prevention Network Niagara	Marion Dawson, Chair Community Support Services of Niagara 5045 Valleyview Rd Beamsville, ON L0R 1B2 905-563-9501 www.fallpreventionniagara.ca	O	A voluntary association of health care providers in the Niagara Region. The Network provides an action kit to assist older persons to manage the risks for fall injuries, provides education to help reduce hazards and promote independence. Does not provide direct service to the public.	
Niagara Health System, Geriatric Assessment Program	Wendy McPherson, Manager 5546 Portage Rd Niagara Falls, ON L2E 6X2 905-378-4647 Ext 53013	FG	An interdisciplinary team of professionals specializing in geriatrics provides in-patient, out-patient and outreach services. Using a comprehensive, standardized assessment of physical, social, psychosocial and environmental needs and abilities aimed at identifying the cause of health problems, the team assesses and makes recommendations for treatment and care management. Physician referral required. Clinics also offered at St Catharines General Site and Welland Hospital Site.	See Hospital section
Niagara	Carol Rudel, Manager,	KRI	Initiates and supports many services to assist	See Children, Youth and



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Regional Community Services Department, Seniors Services, Seniors Community Programs	Community Programs 2201 St David's Rd Thorold, ON L2V 3Z3 Thorold, ON L2V 3Z3 905-984-2621 1-877-212-3922 carol.rudel@regional.niagara.on.ca		seniors to remain in the community by delaying or preventing the need for institutional care. INFORMATION & REFERRAL SERVICE is a general information and referral service for older persons and their families; RESPITE COMPANION program provides a quality in-home respite service for persons with dementia and their caregivers. Trained workers provide supervision, companionship and meaningful activity involvement on a scheduled basis. Service hours are variable - days, evenings, weekends; SUPPORTIVE HOUSING is an alternative living arrangement within a supervised private home where needs are supported through provision of meals, laundry, medication and personal care assistance by a carefully selected Operator. CLIENT INTERVENTION AND ASSISTANCE offers information and assistance to seniors and respective caregivers who are vulnerable and at risk. Community workers will conduct a home visit to identify needs and establish a sustainable plan of support. Sharing of information about available services, initiating service referrals and monitoring the effectiveness of service supports helps a senior to preserve their independence. Will also investigate non-emergency allegations of abuse, neglect of a caregiver, self-neglect, isolation, safety and security; ADULT DAY SERVICES for older persons in need of a supervised program. Structured group setting offers a noon meal, activities, care support, transportation (if necessary), health counselling, as well as relief to family caregivers. Nine sites throughout the Niagara Region. OVERNIGHT RESPITE SERVICE offers overnight accommodation to seniors who	Family section

ORGANIZATION CONTACT INFORMATION METHOD OF CONSULT MISSION/MANDATE, CURRENT PROGRAMMING POTENTIAL PARTNERSHIP, COLLABORATION

			<p>have a dementia illness. Intended to offer a break from care giving responsibilities, overnight respite provides a safe and pleasant living environment within a traditional bungalow style dwelling at the T Roy Adams Respite Centre, located in St Catharines; ELDER ABUSE PREVENTION aims to prevent the abuse of older adults in the community by raising awareness through public and professional presentations. Contact Seniors Community Programs if you would like a formal presentation made; SHORT STAY/RESPIRE CARE offers caregiver relief for a temporary period of time through the provision of private accommodation at the T Roy Adams Respite Centre located in St Catharines. Client stays can range from 1 week to a maximum of 4 weeks. Access through Community Care Access Centre</p>	
<p>United Senior Citizens of Ontario</p>	<p>Ann Bourton, 2nd Vice President 217 Rykert St St Catharines, ON L2S 2B5 Res: 905-682-7861</p>	<p>O</p>	<p>An organization which promotes the best interests of senior citizens in a variety of ways. Educate and promote in the areas of health, fitness, safety and recreation, and provide a means whereby seniors can work together to have input on issues concerning them. Work at increasing pensions, lowering taxes, better transportation and housing.</p>	
<p>Services for People Autism Ontario, Niagara Region Chapter</p>	<p>Sharon Svob, Regional Director, 60 James St, Ste 404 St Catharines, ON L2R 7E7 905-682-2776 sharon.autismniagara@on.aibn.com</p>	<p>KRI</p>	<p>Services for People experiencing Physical, Intellectual &/or Developmental Challenges Provides information, resources (chapter library) and support to improve the quality of life for persons with Autism Spectrum Disorders (ASD) and their families; Realize Community Potential Program provides consultation for family support, organization of social learning opportunities for individuals and families living with ASD, and facilitation of professionals to speak locally on various topics related to ASD.</p>	<p>Education session for CHC staff on autism red flags; Referral; Sharing of information. We offer workshops that would be helpful eg. picky eaters (nutrition), behavioural strategies, non-violent</p>



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Canadian Hearing Society, Niagara Area Office	Chris Kenopic, Regional Director Normandy Resource Centre 111 Church St, St Catharines, ON L2R 3C9 905-984-4412 ckenopic@chs.ca	KRI O	Offers services to deaf, deafened and hard of hearing individuals and their families and care givers. Provides information on hearing health care, technical devices, support groups and general counselling and coping strategies for those with a hearing loss.	crisis management, coping; advertisement
Canadian National Institute for the Blind, Hamilton/Halton / Niagara	Thom Burger Hamilton/Halton/Niagara, 115 Parkdale Ave S Hamilton, ON L8K 1H1 905-688-0022 1-888-275-5332 Thom.burger@cnib.ca	KRI	Serving more than 2700 blind, visually impaired and deaf/blind Niagara residents, free of charge. Enhancing and maintaining independence via core services such as: VISION REHABILITATION: identification of optical and non-optical low vision aids. REHABILITATION TEACHING: assistance in daily living skills, e.g. personal care and safety. ORIENTATION & MOBILITY: developing or re-establishing travel skills, e.g. using public transportation, cane travel, support in prior dog guide training; VOLUNTEER SERVICES: Opportunities available working directly with clients, operational/program assistance, and local CNIB events; LIBRARY SERVICES: Thousands of books, magazines and videos in Braille and audio format delivered postage free. SERVICES FOR SENIORS: Providing guidance and referral to seniors requiring the above services; EARLY INTERVENTION: Intensive rehabilitation services for children from 0-6 yrs. The CNIB site located at Ina Grafton Gage in St Catharines is a Low Vision Assessment only location.	Training for staff regarding the visually impaired, collaborate on a low vision clinic, Referral, programme space, co-location,
Community Living St. Catharines	Seth Moyses, Director 437 Welland Ave, St Catharines, ON L2M 5V2 905-688-5222 Ext 233	KRI	Will assist with individualized planning for services and supports to individuals with a developmental disability and their families. Currently operating various supports and	Education and support for CHC staff; Potential exchange of services e.g. CHC nurse for their

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Niagara Centre for Independent Living	<p>smoyse@clstcatharines.ca</p> <p>Maureen O'Neil, Executive Director The Normandy Resource Centre 111 Church Street St. Catharines, ON. L2R 3C9 (905) 684-7111 Ext 23 905-682-8275</p>	FG KRI	<p>services assisting people to reach their goals. Programs: Adult Support Programs; Family Support Services; St Catharines Preschool Services; and Therapeutic Support Program.</p> <p>Niagara's only cross-disability organization. As Niagara's resource on disability services and issues, we are consumer-run and consumer-driven; we support any person with any disability, through a wide range of programs and services in all areas of Niagara. Our programs include: Advocacy, Direct Funding of Attendant Services, Information and Referral, Peer Support, Skills for Life Culinary Training and Work Link Employment Services.</p>	<p>social work services (e.g. running support groups around depression etc). CHC benefits from learning about the needs of the developmental community, advocacy. Collaboration on healthy eating initiatives - eating well on a budget with particular health issues such as lactose intolerance, diabetes, other family members; how to make a food bank diet nutritious; community kitchen, healthy eating training for personal support workers; peer-led healthy eating programs</p>
Niagara Support Services	<p>Andrew Lewis, Acting Chief Executive Officer 120 Canby St Port Robinson, ON L0S 1K0 905-384-3137 alewis@ntec-ness.com</p>	KRI	<p>Supporting the abilities and contributions of persons with special needs through a professional, caring and inspired team.</p>	Referral
Ontario March of Dimes - South	<p>MaryLee Blay, Regional Independent Living Manager 3300 Merrittville Hwy Thorold, ON L2V 4Y6 905-687-8484 Ext 236 mblay@dimes.on.ca</p>	O OS	<p>Vision: Create a society inclusive of people with physical disabilities. Programs include: Independent living services, supportive housing service centres, fee-for-service, assistive devices program, recycled rental equipment program, employment services (assessment, work preparation, personal effectiveness training,</p>	Information and referral; jointly offering programmes or services; partnering on media campaigns or community awareness initiatives; sharing staff

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Regional Municipality of Niagara, Niagara Specialized Transit	Eric Flora, Associate Director Transportation Services 2201 St David's Rd Thorold, ON L2M 1A1 905-685-4225 Ext 3400 eric.flora@regional.niagara.on.ca	KRI	workplace communication), volunteer and fundraising services, recreation and integration services. Niagara Specialized Transit (NST) is a pre-booked, door-to-door service for passengers with special needs, who meet the "Eligibility Criteria", have applied for the service and been approved for the service by the Eligibility Committee. The service is only for those customers who are travelling from one municipality to another or from one Zone to another for a medical appointment, education or employment purposes. A Customer may be accompanied by a Companion, Personal Care Attendant and/or Service Animal, if the need is identified on the application form and approved by the Eligibility Committee.	resources Advocacy around regional transportation issues
The Niagara Peninsula Children's Centre	Dorothy Harvey, Manager of Infant and Pre-schools 567 Glenridge Avenue St. Catharines, ON L2T 4C2 905 688-1890 Ext 102 dharvey@npcc.on.ca	KRI O	Provide assessment and therapy to children with physical and/or communicative disabilities. Services provided include: physiotherapy, occupational therapy, speech/language pathology and augmentative communication. Preschool programs for children with physical disabilities and/or speech and language impairment. Special Services At Home for physically disabled children ~ Medical clinics for children registered: Orthopaedic, Paediatric, Developmental Paediatrics, Gait Analysis Clinic, Splinting and Casting Clinic, Seating Clinic ~ School Health Support Services through Community Care Access Centre - Niagara.	Provide service through having an office at the CHC, case conference on shared clients, NPCC could provide education for CHC staff as well as the community
Sexual Health				
Niagara Health System, St. Catharines General Hospital	Norris Building, Ground Level 142 Queenston St St Catharines, ON L2R 7C6 905-378-4647 Ext 44486	FG	A confidential, medical service that provides diagnosis and treatment for sexually transmitted diseases including gonorrhoea, syphilis, herpes, Chlamydia, AIDS and Hepatitis B; pregnancy	See Hospital section


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Site, Mediklik			testing; and birth control information. Service is confidential and a health card is not required for services.	See Children, Youth and Family section
Regional Niagara Public Health Department, Sexual Health Centre	Alan Spencer, Manager, Sexual Health Program 277 Welland Ave St Catharines, ON L2R 2P7 905-688-3817	FG	Sexual Health Centres provide pregnancy testing and counselling, Sexually Transmitted Infection and HIV testing and counselling, sexual issues, birth control methods, emergency contraceptive pills. Clinical services are available in St Catharines, Niagara Falls, Welland and Fort Erie Sexual Health Centres. Education to community groups; library resources available; service is free and confidential, no health card is required.	
Women's Services Gillian's Place Inc.	Executive Director PO Box 1387 St Catharines, ON L2R 7J8 905-684-4000	O	A charitable organization that assists abused women and their children. Qualified and experienced staff provide telephone counselling 24-hours a day; one-to-one and group counselling; safe, temporary shelter in a 24-bed home; meals and emergency clothing; children's counselling and recreation programs; support programs for women in the community who are fleeing from violence; Family law advice and information, and advocacy in the criminal justice system; violence prevention programs in the schools; and referrals to other community services. Also offer speakers on women abuse and related topics and undertake community fundraising.	
Sexual Assault/Domestic Violence Program Niagara	142 Queenston St, St Catharines, ON L2R 7C6 905-684-7271 x45300 satc-niagara@niagarahealth.on.ca	O	Provides 24 Hour EMERGENCY MEDICAL CARE and crisis intervention to all individuals who have been sexually assaulted within the last 3 days. Services are provided through a specialized team sensitive to the needs of survivors. Options of care include emotional support, prophylactic treatment of sexually transmitted diseases, HIV post exposure prophylaxis, pregnancy	

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<p>YMCA Niagara Region, Women's Resource Centre, Job Route for Women Employment Services</p>	<p>Elisabeth Zimmerman, Executive Director 183 King St, St Catharines, ON, L2R 3J5 905-988-3528 Ext 239 Elisabeth.Zimmermann@ywcas.tcatharines.ca</p>	<p>0</p>	<p>prevention, and the collection of forensic evidence to assist in the legal process. Victims of domestic violence have options of medical treatment, documentation of injuries, safety planning and police involvement. Offering employment services provided exclusively to women addressing areas such as: Job Search / Job Finding and Job Retention Skills and Techniques; Resume and Cover Letter Development; Career and Personality Assessments; Labour Market Information; Tapping into the Hidden Job Market; Problem Solving; Assertiveness Enhancement; Confidence Building; Workplace Behaviour; Expectations and Professional Image; Assistance with Job Finding; Job Coaching; Individualized and Ongoing Support. Employment Programs / Services provided include: Workshops; One-on-One Consultations; Networking Sessions</p>	

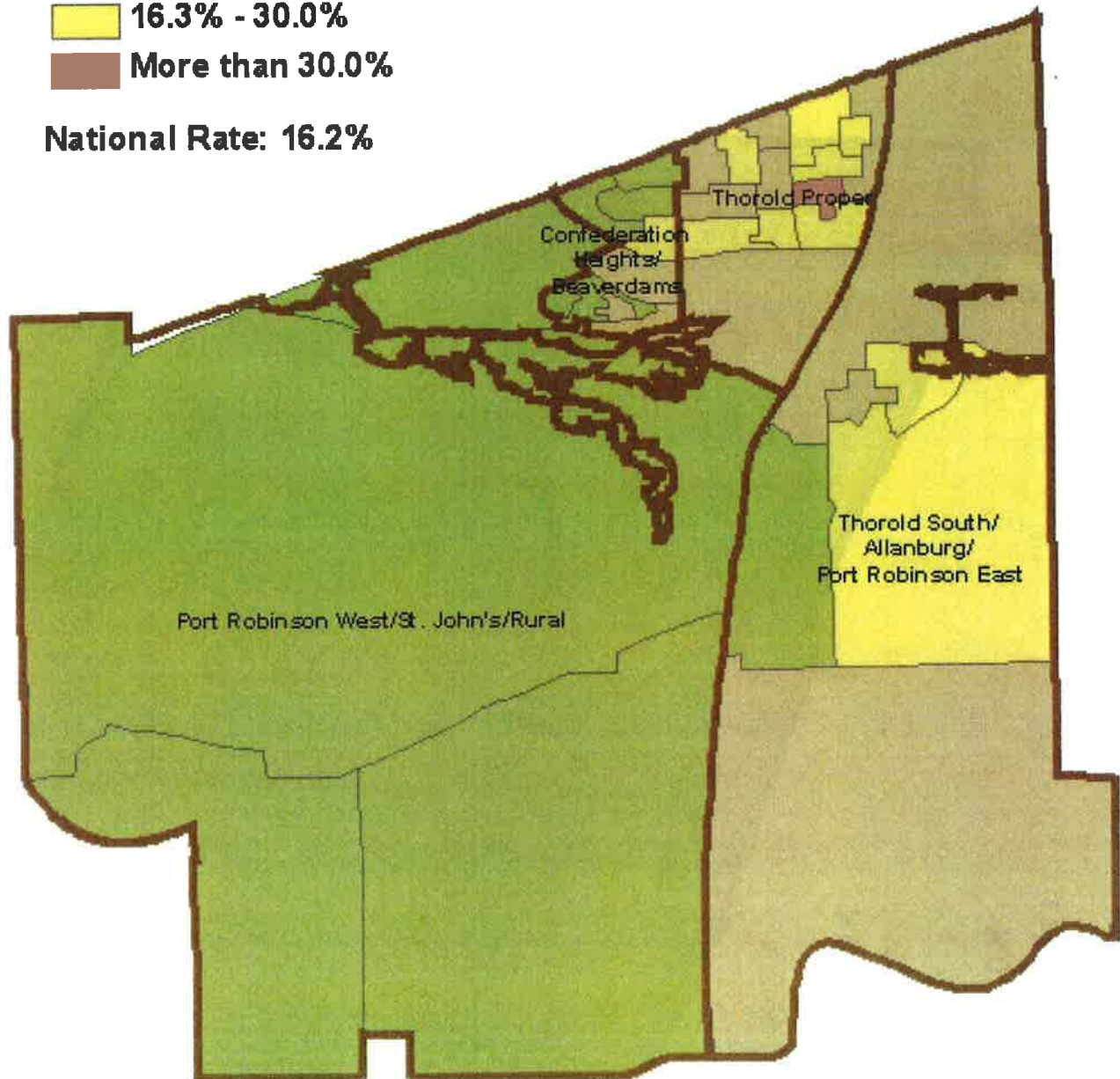
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Low Income (LICO) Percentages in Thorold

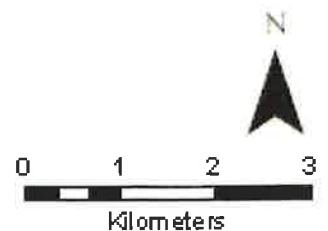
Range of Percentages

-  Less than 7.0%
-  7.1% - 16.2%
-  16.3% - 30.0%
-  More than 30.0%

National Rate: 16.2%



Data Sources:
Base Map Features: Statistics Canada custom tabulations (s) from 2001 Census
Neighborhoods: Neighborhood Creation Project, Ontario Early Years, Niagara Region, 2006
Produced by: UEY & Othrd, 2007
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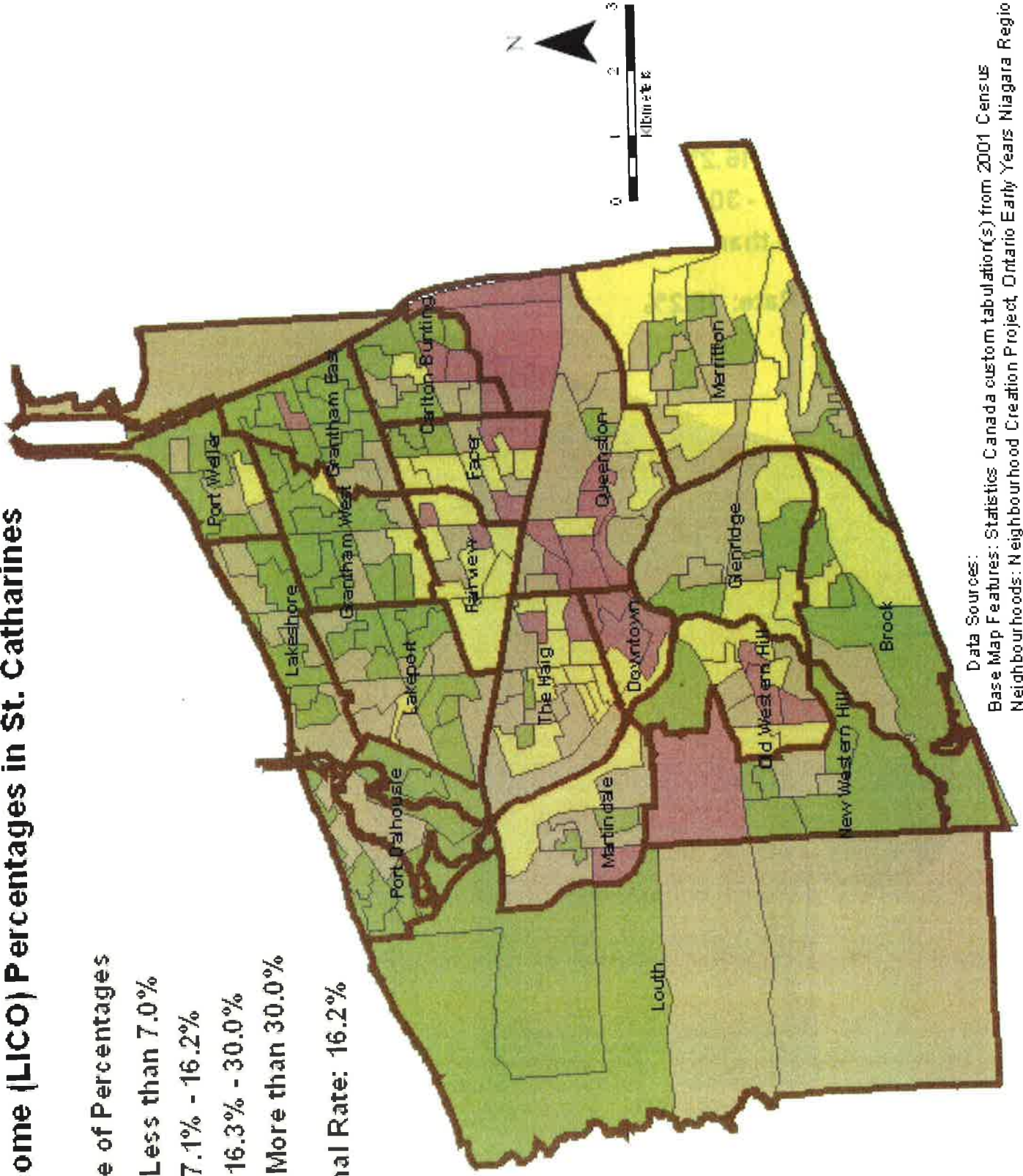


Low Income (LICO) Percentages in St. Catharines

Range of Percentages

- Less than 7.0%
- 7.1% - 16.2%
- 16.3% - 30.0%
- More than 30.0%

National Rate: 16.2%



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