

A Healthier Future Together Strategic Plan 2018 — 2021

Our Vision

A healthy and engaged community that participates, collaborates, celebrates and grows.

Our Mission

Quest CHC supports individuals experiencing social, economic and cultural barriers by providing primary healthcare services and promoting wellness, community and social justice.



Our Core Values

Client Centred

We champion individual resilience, clients being the experts for their own lives, clients as leaders, and clients' goals guiding the services we provide.

Integrity & Accountability

We are ethical, professional and trustworthy. We embrace open, community-centred governance, holding ourselves accountable for our commitments and making the most effective and appropriate use of our resources.

Collaboration

We partner to achieve our mission and vision, and a climate of mutual support and harmony to maximize healing, human potential, and community.

Social Justice, Equity & Access

We take action as allies and advocates for social change. We are committed to reducing barriers to access and achieving equitable, inclusive and respectful primary health care for all.

Innovation

We encourage critical thinking, open communication and the exploration of new ideas and practices in order to create a stronger and more responsive primary health care system.

Continuous Learning

We support a culture of continuous learning in order to better serve our clients and community.

Our Strategic Priorities

Quality

As a Centre of Excellence in Primary Health Care we will continue to provide high quality, equitable, and timely services

Partnerships

We will optimize collaborative partnerships to increase community capacity and create a client-centred experience that is integrated and seamless

Leadership

We will foster a culture of learning, leadership and growth

Telling Our Story

We will increase awareness of the exceptional role Quest plays to improve the lives of our clients and strengthen our community

Resources

We will creatively seek and secure sufficient and stable resources to strengthen and grow

A Healthier Future Together

.....Making It Happen

